



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 25, 2012

GINGER MARKUS
WARRANTY COORDINATOR
COLLINS BUS CORPORATION
415 WEST 6TH
SOUTH HUTCHINSON, KS 67505

NVS-215KS
12V-346

Subject: Double Out Door Hardware/drawstrings could catch

Dear GINGER MARKUS:

This letter serves to acknowledge COLLINS BUS CORPORATION's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

COLLINS/DE/2012
COLLINS/DH/2012
COLLINS/SH/2012
COLLINS/SL/2012
CORBEIL/DE/2012
CORBEIL/DH/2012
CORBEIL/SH/2012
CORBEIL/SL/2012
MID-BUS/DE/2012
MID-BUS/DH/2012
MID-BUS/SH/2012
MID-BUS/SL/2012

Mfr's Report Date: July 10, 2012

NHTSA Campaign Number: 12V-346

Components:

STRUCTURE:BODY:DOOR

Potential Number of Units Affected: 171

Problem Description:

Collins is recalling certain model year 2012 Collins, Mid-Bus, or Corbeil SL, SH, DH, and DE model school and multi-function school activity buses manufacturer from March 12, 2012, through July 3, 2012. When the Double Out Door is open, there is potential for a drawstring of a backpack or an article of clothing to become entangled in a gap at the door bracket or support hardware as a passenger is exiting the bus.

Consequence:

If a drawstring or any other article of clothing worn by a passenger is entangled or snagged by the handrail, the bus operator may not be aware that the passenger is caught and could move the bus, potentially pulling the passenger under the wheels. This situation could lead to injury or even death.



Remedy:

Collins will notify owners, and dealers will repair the buses free of charge. The safety recall is expected to begin on or about July 30, 2012. Owners may contact Collins at 1-800-533-1850.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Collins' proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

As required in Part 573.6(c)(6), in the case of a defect, a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement