



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 25, 2012

GINGER MARKUS
WARRANTY COORDINATOR
COLLINS BUS CORPORATION
415 WEST 6TH
SOUTH HUTCHINSON, KS 67505

NVS-215KS
12V-342

Subject: Electrical Control Panel can fall

Dear GINGER MARKUS:

This letter serves to acknowledge COLLINS BUS CORPORATION's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

COLLINS/DE/2012
COLLINS/DH/2012
COLLINS/SH/2012
COLLINS/SL/2012
CORBEIL/DE/2012
CORBEIL/DH/2012
CORBEIL/SH/2012
CORBEIL/SL/2012
MID-BUS/DE/2012
MID-BUS/DH/2012
MID-BUS/SH/2012
MID-BUS/SL/2012

Mfr's Report Date: July 10, 2012

NHTSA Campaign Number: 12V-342

Components:

ELECTRICAL SYSTEM: INSTRUMENT PANEL

Potential Number of Units Affected: 196

Problem Description:

Collins is recalling certain model year 2012 Collins, Mid-Bus, and Corbeil SL, SH, DH, and DE model school and multi-function school activity buses manufactured from March 12, 2012, through July 2, 2012. The electrical panel cover above the driver may not be adequately secured. Vibration can cause the designed disks to lose grip and release the cover without warning.

Consequence:

The panel could fall and injure or distract the driver, leading to a crash.

Remedy:

Collins will notify owners, and dealers will repair the buses free of charge. The safety recall is expected to begin on, or about, September 20, 2012. Owners may contact Collins at 1-800-533-1850.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Collins' proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

As required in Part 573.6(c)(6), please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement