



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 17, 2012

MS. PASCALE REYNTJENS
COMPLIANCE AND REGULATIONS
VAN HOOL N.V.
BERNARD VAN HOOLSTRAAT 58
LIER-KONINGSHOOIKT 00 B2500

NVS-2151rd
12V-323

SUBJECT: DRIVER'S SEAT/FMVSS 207

DEAR MS. PASCALE REYNTJENS:

This letter serves to acknowledge Van Hool N.V.'s (Van Hool) notification to the National Highway Traffic Safety Administration (NHTSA) of a noncompliance with Federal Motor Vehicle Safety Standard No. 207, "Seating Systems," for which a safety recall campaign will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
VAN HOOL/TD925/2011-2012

NHTSA Campaign Number: 12V-323

Mfg's Report Date: July 9, 2012

Components: SEATS

Potential Number of Units Affected: 152

Summary:

VAN HOOL IS RECALLING CERTAIN MODEL YEAR 2011-2012 TD925 MOTORCOACHES. IN THE AFFECTED VEHICLES, THE DRIVER'S SEAT HAD AN INCORRECT RISER AND FLOOR ADAPTER PLATE INSTALLED DURING PRODUCTION, WHICH MAY NOT WITHSTAND THE POTENTIAL FORWARD FORCES EXPERIENCED IN A CRASH. THUS, THESE VEHICLES FAIL TO CONFORM TO THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 207, "SEATING SYSTEMS."

Consequence:

IN THE EVENT OF A CRASH, THERE IS AN INCREASED RISK OF INJURY TO THE DRIVER.

Remedy:

VAN HOOL WILL NOTIFY OWNERS VIA ITS DEALER ABC BUS, INC. AND REPLACE THE RISER AND FLOOR ADAPTER PLATES FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN ON, OR BEFORE, SEPTEMBER 15, 2012. OWNERS MAY CONTACT THE WARRANTY ADMINISTRATOR FOR ABC BUS, INC. TOLL FREE AT 1-877-427-7278.

Notes:

VAN HOOL'S RECALL CAMPAIGN NUMBER IS P698. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell a vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please provide the following additional information:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson, who may be reached by phone at 1-202-366-9525, by email at Edison.Thompson@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement