



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 12, 2012

MR. STEVE M. KENNER
GLOBAL DIRECTOR, AUTOMOTIVE SAFETY OFFICE
ENVIRONMENTAL & SAFETY ENGINEERING
FORD MOTOR COMPANY
330 TOWN CENTER DRIVE SUITE 400
DEARBORN, MI 48126-2738

NVS-215et
12V-318

SUBJECT: WINDSHIELD PRIMER

DEAR MR. KENNER:

This letter serves to acknowledge Ford Motor Company's (Ford) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/F-650/2012

FORD/F-750/2012

NHTSA Campaign Number: 12V-318

Mfr's Report Date: July 2, 2012

Components: VISIBILITY: WINDSHIELD

Potential Number of Units Affected: 783

Summary:

FORD IS RECALLING CERTAIN MODEL YEAR 2012 F-650 AND F-750 VEHICLES MANUFACTURED FROM FEBRUARY 1, 2012 THROUGH MARCH 16, 2012. THE CLEAR AND BLACK PRIMER MAY BE MISSING ON CERTAIN WINDSHIELDS WHICH MAY RESULT IN AN INSUFFICIENT BOND BETWEEN THE GLASS AND CAB STRUCTURE.

Consequence:

AN INSUFFICIENT BOND MAY RESULT IN A SEPARATION OF THE WINDSHIELD FROM THE CAB, INCREASING THE RISK OF PERSONAL INJURY OR DEATH.

Remedy:

FORD WILL NOTIFY OWNERS, AND DEALERS WILL REMOVE AND INSPECT THE WINDSHIELD FOR URETHANE ADHESION, AND REPLACE OR REINSTALL THE WINDSHIELD AS REQUIRED, FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN ON JULY 16, 2012. OWNERS MAY CONTACT FORD AT 1-866-436-7332.

Notes:

FORD'S RECALL CAMPAIGN NUMBER IS 12S33. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received Ford's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson, who may be reached by phone at 202-366-9525, by email at Edison.Thompson@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

Handwritten signature of Edison Thompson, consisting of the name 'Edison' in a cursive script, followed by 'for' and another cursive signature.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement