



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 12, 2012

MR. DENY BERTRAND
REGULATORY COMPLIANCE MANAGER
PREVOST CAR INC.
850 CHEMIN OLIVIER
ST-NICOLAS, QC
G7A 2N1

NVS-2151rd
12V-313

SUBJECT: PASSENGER SEATS

DEAR MR. BERTRAND:

This letter serves to acknowledge Prevost Car Inc.'s (Prevost) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
VOLVO BUS/9700/2009-2011

NHTSA Campaign Number: 12V-313

Mfr's Report Date: July 3, 2012

Components: SEATS

Potential Number of Units Affected: 165

Summary:

PREVOST IS RECALLING CERTAIN MODEL YEAR 2009-2011 VOLVO 9700 TRANSIT BUSES. DURING PRODUCTION, THE PASSENGER SEAT WALL MOUNTING TRACKS MAY HAVE NOT BEEN PROPERLY SECURED TO THE STRUCTURE.

Consequence:

IN THE EVENT OF A CRASH, THERE IS AN INCREASED RISK OF PERSONAL INJURY TO PASSENGERS.

Remedy:

VOLVO BUS WILL NOTIFY OWNERS AND DEALERS WILL INSPECT AND REPAIR THE PASSENGER SEAT WALL TRACKS FREE OF CHARGE. OWNERS MAY CONTACT PREVOST CAR INC., SERVICE DEPARTMENT TOLL-FREE AT 1-866-870-2046 OR 1-418-831-2046.

Notes:

THE PREVOST RECALL CAMPAIGN NUMBER IS SR12-61. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV)

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 1-202-366-9525, or by email at Edison.Thompson@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,



For

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement