1200 New Jersey Avenue SE Washington, DC 20590



July 6, 2012

MR. JEFFERY A. MARSEE CHIEF REPRESENTATIVE, EMISSIONS & SAFETY ISUZU MANUFACTURING SERVICES OF AMERICA 46401 COMMERCE CENTER DRIVE PLYMOUTH, MI 48170-2473 NVS-215et 12V-306

SUBJECT: EXCESSIVE CORROSION OF REAR SUSPENSION LOWER LINK BRACKET

DEAR MR. MARSEE:

This letter serves to acknowledge Isuzu Manufacturing Services of America's (Isuzu) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign that will be conducted pursuant to Federal law on the products listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: ISUZU/AMIGO/1998-2000

ISUZU/AMIGO/1998-2000 ISUZU/RODEO SPORT/2001-2002

NHTSA Campaign Number: 12V-306

Mfr's Report Date: June 29, 2012

Components: SUSPENSION: REAR

Potential Number of Units Affected: 11,221

Summary:

ISUZU IS RECALLING CERTAIN MODEL YEAR 1998-2000 AMIGO AND MODEL YEAR 2001-2002 RODEO SPORT VEHICLES, THAT WERE ORIGINALLY SOLD, OR ARE CURRENTLY REGISTERED, IN THE STATES OF MAINE, NEW HAMPSHIRE, VERMONT, MASSACHUSETTS, RHODE ISLAND, CONNECTICUT, NEW YORK, NEW JERSEY, PENNSYLVANIA, DELAWARE, MARYLAND, THE DISTRICT OF COLUMBIA, WEST VIRGINIA, OHIO, INDIANA, MICHIGAN, ILLINOIS, WISCONSIN, MINNESOTA, IOWA, MISSOURI, AND KENTUCKY. THESE VEHICLES MAY EXPERIENCE EXCESSIVE CORROSION IN THE VICINITY OF THE FORWARD MOUNTING POINT BRACKET FOR THE LEFT OR RIGHT REAR SUSPENSION LOWER LINK.

Consequence:

EXCESSIVE CORROSION MAY RESULT IN THE LEFT OR RIGHT REAR SUSPENSION LOWER LINK BRACKET BECOMING DETACHED FROM THE FRAME, WHICH CAN AFFECT VEHICLE HANDLING AND INCREASE THE RISK OF A CRASH.

Remedy:

DEALERS WILL INSPECT THE REAR SUSPENSION LOWER LINK BRACKET AREA. FOR VEHICLES IN WHICH LITTLE OR NO CORROSION IS FOUND, THE AREA WILL BE TREATED WITH AN ANTI-CORROSIVE COMPOUND. FOR VEHICLES IN WHICH CORROSION HAS DAMAGED THE REAR SUSPENSION LOWER LINK BRACKET AND AFFECTED ITS CONNECTION TO THE VEHICLE FRAME, A REINFORCEMENT BRACKET WILL BE INSTALLED. IN THE RARE EVENT THE CORROSION IS SO SEVERE THAT THE REINFORCEMENT BRACKET REMEDY WOULD NOT BE APPROPRIATE, ISUZU WILL OFFER TO REPURCHASE THE VEHICLE FOR AN AMOUNT BASED ON THE KELLEY BLUE BOOK "PRIVATE PARTY" PRICE. ALL INSPECTIONS AND REMEDIES WILL BE PROVIDED FREE OF CHARGE FOR VEHICLES THAT ARE 10 YEARS OLD OR LESS. FOR VEHICLES OLDER THAN 10 YEARS, ISUZU WILL OFFER A FREE REMEDY, BUT ONLY IF THE VEHICLE IS PRESENTED TO AN ISUZU SERVICE FACILITY DEALER WITHIN 12 MONTHS OF WHEN OWNER NOTIFICATIONS WERE ISSUED. THE RECALL IS EXPECTED TO BEGIN DURING LATE JULY 2012. ISUZU OWNERS MAY CONTACT ISUZU AT 1-800-255-6727.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-423 (TTY 1-800-424-9153), OR GO TO <u>HTTP://WWW.SAFERCAR.GOV</u>.

Please be reminded of the following requirements:

A draft of your proposed owner notification letter must be submitted for review at least 5 working days before you plan to mail those letters. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Therefore, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Edison Thompson, who may be reached by phone at 1-202-366-9525, or by email at Edison.Thompson@dot.gov, or through the office email at <u>RMD.ODI@dot.gov</u>. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

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Jennifer Timian Chief, Recall Management Division Office of Defects Investigation Enforcement