



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 29, 2012

MR. VINNIE VENUGOPAL
GENERAL MANAGER
TOYOTA MOTOR ENGINEERING &
MANUFACTURING NORTH AMERICA, INC.
601 THIRTEENTH STREET, NW.,
SUITE 910 SOUTH
WASHINGTON, DC 20005

NVS-215et
12V-305

SUBJECT: FLOOR MAT INTERFERENCE WITH ACCELERATOR PEDAL

DEAR MR. VENUGOPAL:

This letter serves to acknowledge Toyota Motor Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall that it intends to conduct on the products described below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

LEXUS/RX350/2010
LEXUS/RX450H/2010

NHTSA Campaign Number: 12V-305

Mfr's Report Date: June 29, 2012

Components: VEHICLE SPEED CONTROL: ACCELERATOR PEDAL

Potential Number of Units Affected: 154,036

Summary:

TOYOTA IS RECALLING CERTAIN MODEL YEAR 2010 LEXUS RX350 AND RX450H VEHICLES, MANUFACTURED FROM NOVEMBER 28, 2008, THROUGH SEPTEMBER 1, 2010. THE ACCELERATOR PEDAL CAN GET STUCK IN THE WIDE OPEN POSITION DUE TO ITS BEING TRAPPED BY AN UNSECURED OR INCOMPATIBLE DRIVER'S FLOOR MAT.

Consequence:

A STUCK OPEN ACCELERATOR PEDAL MAY RESULT IN VERY HIGH VEHICLE SPEEDS AND MAKE IT DIFFICULT TO STOP THE VEHICLE, WHICH COULD CAUSE A CRASH, SERIOUS INJURY OR DEATH.

Remedy:

LEXUS WILL NOTIFY OWNERS OF AFFECTED VEHICLES AND DEALERS WILL MODIFY OR REPLACE THE ACCELERATOR PEDAL AND REPLACE ANY LEXUS DRIVER'S FLOOR MAT NOT SPECIFIED FOR THE VEHICLE. LEXUS WILL BEGIN NOTIFYING OWNERS IN EARLY AUGUST 2012. OWNERS MAY CONTACT LEXUS AT 1-800-255-3987.

Notes:

OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report does not include several items of information that are required to be reported.

Specifically, the report is missing the required chronology of events that were the basis for your decision to conduct a safety recall, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt.

The report is missing an owner notification schedule. Please be reminded that it is expected that owners will be notified of a safety recall in their vehicles within 60 days of a manufacturer's notification to NHTSA that it will conduct a safety recall of those vehicles, irrespective of complications such as parts availability.

Please update your report as soon as possible as to these items.

Please also be reminded of the following requirements:


You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 202-366-9525, or by email at Edison.Thompson@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jennifer Timian', with a stylized flourish at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement