



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 29, 2012

MR. NASSER ZAMANI
MANAGER, COMPLIANCE AND
REGULATORY AFFAIRS
DAIMLER TRUCKS NORTH AMERICA
4747 N. CHANNEL AVENUE
PORTLAND, OR 97217-3849

NVS-215kjs
12V-297

SUBJECT: EMERGENCY ROOF ESCAPE HATCHES/FMVSS 217

DEAR MR. ZAMANI:

This letter serves to acknowledge Daimler Trucks North America's (DTNA) notification to the National Highway Traffic Safety Administration (NHTSA) of a noncompliance with Federal Motor Vehicle Safety Standard No. 217, "Bus Emergency Exits and Window Retention and Release," for which a safety recall campaign will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

THOMAS BUILT/SAF-T-LINER C2/2010-2013
THOMAS BUILT/SAF-T-LINER EF/2010-2013
THOMAS BUILT/SAF-T-LINER HDX/2010-2013
THOMAS BUILT BUSES/MINOTOUR/2010-2013

NHTSA Campaign Number: 12V-297

Mfr's Report Date: June 26, 2012

Components: STRUCTURE:BODY:ROOF AND PILLARS

Potential Number of Units Affected: 163

Summary:

DAIMLER TRUCKS NORTH AMERICA (DTNA) IS RECALLING CERTAIN MODEL YEAR 2010 THROUGH 2013 THOMAS BUILT SAF-T-LINER EF, SAF-T-LINER HDX, SAF-T-LINER C2, AND MINOTOUR NON SCHOOL BUSES MANUFACTURED FROM APRIL 5, 2011, THROUGH APRIL 23, 2012, EQUIPPED WITH SPECIALTY MANUFACTURING INC. (SMI) PROLO ROOF HATCHES. INCREASED FRICTION BETWEEN THE REAR PLATE ASSEMBLIES, P/NO. 009327, AND THE NYLON REAR POP-UP SUPPORT, P/NO. 008956, MAY RESULT IN AN OPENING FORCE OF THE PROLO ROOF HATCHES THAT EXCEEDS FEDERAL STANDARD REQUIREMENTS. THUS, THESE HATCHES FAIL TO CONFORM TO THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 217, "BUS EMERGENCY EXITS AND WINDOW RETENTION AND RELEASE."

Consequence:

IN THE EVENT OF AN EMERGENCY, EGRESS OF THE BUS MAY BE HINDERED POSSIBLY RESULTING IN INJURY TO THE VEHICLE OCCUPANTS.

Remedy:

THOMAS BUILT BUSES WILL NOTIFY OWNERS. SMI WILL PROVIDE SERVICE KITS ALONG WITH REPAIR INSTRUCTIONS TO DEALERS AND OWNERS, FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON, OR BEFORE, AUGUST 24, 2012. OWNERS MAY CONTACT THOMAS BUILT BUSES AT 1-336-889-4871 OR SMI AT 1-800-951-7867.

Notes:

DTNA'S RECALL CAMPAIGN NUMBER IS FL-630. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your report suggests that DTNA may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. (49 CFR 573.6) Significant civil penalties can be assessed for this violation. (49 U.S.C. 30165(a)(1)).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell a vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please provide the following information:

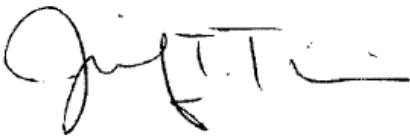
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally

sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 1-202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement