



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 28, 2012

MR. LARRY HALL
ENGINEERING MANAGER
STARCRAFT BUS
2367 CENTURY DRIVE
GOSHEN, INDIANA 46528

NVS-2151rd
12V-293

SUBJECT: WHEELCHAIR LIFT/OUTER ROLL STOP LATCHING MECHANISM

DEAR MR. HALL:

This letter serves to acknowledge Starcraft Bus's (Starcraft) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

STARCRAFT/STARQUEST/2006-2010
STARCRAFT/STARLITE/2006-2010
STARCRAFT/ALLSTAR/2006-2010
STARCRAFT/ULTRASTAR/2006-2010
STARCRAFT/ALLSTAR XL/2006-2010
STARCRAFT/XLT/2006-2010

NHTSA Campaign Number: 12V-293

Mfg's Report Date: June 21, 2012

Components: EQUIPMENT ADAPTIVE

Potential Number of Units Affected: 2,209

Summary:

STARCRAFT IS RECALLING CERTAIN MODEL YEAR 2006-2010 BUSES EQUIPPED WITH BRAUN CENTURY-2 AND/OR VISTA-2 WHEELCHAIR LIFTS. OVER TIME AND WITH FREQUENT USE, THE ROLL STOP LATCHES ON THE OUTER BARRIER MAY BECOME BENT OR MISALIGNED.

Consequence:

A WHEELCHAIR OCCUPANT MAY DEFEAT OR RIDE OVER THE INSUFFICIENTLY LATCHED ROLL STOP. IF THIS OCCURS WHEN THE LIFT PLATFORM IS IN AN ELEVATED POSITION, THE WHEELCHAIR'S OCCUPANT COULD FALL AND SUSTAIN INJURY.

Remedy:

STARCRAFT WILL NOTIFY OWNERS, AND THE REPAIRS WILL BE PERFORMED BY AUTHORIZED BRAUN DEALERS FREE OF CHARGE. OWNERS MAY CONTACT STARCRAFT BUS AT 1-800-347-7440.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-423 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

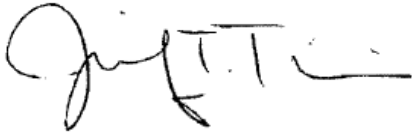
Please provide the following additional information:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Braun will be handling the remedy and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Braun's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Edison Thompson, who may be reached by phone at 1-202-366-9525, or by email at Edison.Thompson@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement