



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 26, 2012

MR. RICHARD VAN LAAR  
COMPLIANCE MANAGER  
NAVISTAR, INC.  
3033 WAYNE TRACE P.O. BOX 10088  
FORT WAYNE, IN 46806

NVS-215kjs  
12V-287

**SUBJECT: EMERGENCY ROOF HATCH/FMVSS 217**

**DEAR MR. VAN LAAR:**

This letter serves to acknowledge Navistar, Inc.'s (Navistar) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

IC BUS/CE/2012-2013

IC BUS/RE/2012-2013

**NHTSA Campaign Number:** 12V-287      **Mfr's Report Date:** June 20, 2012

**Components:** STRUCTURE:BODY:ROOF AND PILLARS

**Potential Number of Units Affected:** 44

**Summary:**

NAVISTAR IS RECALLING CERTAIN MODEL YEAR 2012 AND 2013 IC BUS CE AND RE COMMERCIAL BUSES MANUFACTURED FROM APRIL1, 2011, THROUGH MARCH 31, 2012, EQUIPPED WITH PROLO ROOF ESCAPE HATCHES. INCREASED FRICTION BETWEEN THE REAR PLATE ASSEMBLIES, P/NO. 009327, AND THE NYLON REAR POP-UP SUPPORT, P/NO. 008956, MAY RESULT IN AN OPENING FORCE OF THE PROLO ROOF HATCHES THAT EXCEEDS FEDERAL STANDARD REQUIREMENTS. THUS, THESE HATCHES FAIL TO CONFORM TO THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 217, "BUS EMERGENCY EXITS AND WINDOW RETENTION AND RELEASE."

**Consequence:**

IN THE EVENT OF AN EMERGENCY, EGRESS OF THE BUS MAY BE HINDERED POSSIBLY RESULTING IN INJURY TO THE VEHICLE OCCUPANTS.

**Remedy:**

NAVISTAR WILL NOTIFY OWNERS. SPECIALTY MANUFACTURING, INC. (SMI) WILL PROVIDE SERVICE KITS ALONG WITH REPAIR INSTRUCTIONS TO DEALERS AND OWNERS, FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON, OR ABOUT, AUGUST 20, 2012. OWNERS MAY CONTACT NAVISTAR AT 1-260-461-1890 OR SMI AT 1-800-951-7867.

**Notes:**

NAVISTAR'S RECALL CAMPAIGN NUMBER IS 12520. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell a vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please provide the following information:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 1-202-366-5227, by email at [Kelly.Schuler@dot.gov](mailto:Kelly.Schuler@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov).

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement