



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 26, 2012

MR. RICHARD VAN LAAR
COMPLIANCE MANAGER
NAVISTAR, INC.
3033 WAYNE TRACE P.O. BOX 10088
FORT WAYNE, IN 46806

NVS-2151rd
12V-283

SUBJECT: WINDSHIELDS AND BACKLIGHT GLASS

DEAR MR. VAN LAAR:

This letter serves to acknowledge Navistar, Inc.'s (Navistar) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
INTERNATIONAL/DURASTAR/2013

NHTSA Campaign Number: 12V-283

Mfg's Report Date: June 20, 2012

Components: VISIBILITY: GLASS, SIDE/REAR
VISIBILITY: WINDSHIELD

Potential Number of Units Affected: 1,298

Summary:

NAVISTAR IS RECALLING CERTAIN MODEL YEAR 2013 INTERNATIONAL DURASTAR TRUCKS, MANUFACTURED FROM FEBRUARY 12, 2012, THROUGH MARCH 19, 2012, EQUIPPED WITH CAB CODES 16030 OR 16AAK. THE WINDSHIELD AND BACKLIGHT GLASS ON THESE VEHICLES WERE INSTALLED WITHOUT PRIMER SEAL APPLICATION. OVER TIME, THIS MAY CAUSE SEPARATION FROM THE CAB.

Consequence:

WITHOUT THE PROPER BOND, THE WINDSHIELD AND/OR BACKLIGHT GLASS COULD SEPARATE FROM THE CAB, RESULTING IN INCREASED RISK OF PERSONAL INJURY OR DEATH.

Remedy:

NAVISTAR WILL NOTIFY OWNERS, AND DEALERS WILL REPLACE THE WINDSHIELD AND BACKLIGHT GLASS ON AFFECTED VEHICLES, FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE AUGUST 20, 2012. OWNERS MAY CONTACT NAVISTAR AT 1-800-448-7825.

Notes:

NAVISTAR'S CAMPAIGN NUMBER IS 12519. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please be reminded of the following information:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 1-202-366-9525, or by email at Edison.Thompson@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement