



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 22, 2012

MR. RICK NELSON  
DIRECTOR OF PRODUCT SALES  
COACH AND EQUIPMENT MFG. CORP.  
130 HORIZON PARK DRIVE  
PO BOX 36  
PENN YAN, NY 14527

NVS-2158lrd  
12V-281

**SUBJECT: WHEELCHAIR LIFT/OUTER ROLL STOP LATCHING MECHANISM**

DEAR MR. NELSON:

This letter serves to acknowledge Coach and Equipment Manufacturing Corporation's (Coach and Equipment) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

COACH AND EQUIPMENT/PHOENIX/2006-2010

**NHTSA Campaign Number:** 12V-281

**Mfg's Report Date:** June 14, 2012

**Components:** EQUIPMENT ADAPTIVE

**Potential Number of Units Affected:** 1,627

**Summary:**

COACH AND EQUIPMENT MANUFACTURING CORPORATION (COACH AND EQUIPMENT) IS RECALLING CERTAIN MODEL YEAR 2006-2010 PHOENIX TRANSIT BUSES EQUIPPED WITH BRAUN CENTURY-2 AND/OR VISTA-2 WHEELCHAIR LIFTS. OVER TIME AND WITH FREQUENT USE, THE ROLL STOP LATCHES ON THE OUTER BARRIER MAY BECOME BENT OR MISALIGNED.

**Consequence:**

A WHEELCHAIR OCCUPANT MAY DEFEAT OR RIDE OVER THE INSUFFICIENTLY LATCHED ROLL STOP. IF THIS OCCURS WHEN THE LIFT PLATFORM IS IN AN ELEVATED POSITION, THE WHEELCHAIR'S OCCUPANT COULD FALL AND SUSTAIN INJURY.

**Remedy:**

COACH AND EQUIPMENT WILL NOTIFY OWNERS, AND THE REPAIRS WILL BE PERFORMED BY AUTHORIZED BRAUN DEALERS FREE OF CHARGE. OWNERS MAY CONTACT COACH AND EQUIPMENT MFG. CORP. AT 1-800-946-7513.

**Notes:**

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-423 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received Coach and Equipment Manufacturing Corporation's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be provided the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Braun will be handling the remedy and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Braun's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Edison Thompson who may be reached by phone at 202-366-9525, or by email at [Edison.Thompson@dot.gov](mailto:Edison.Thompson@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a large initial "J" and a horizontal line extending to the right.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement