



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 14, 2012

MS. PASCALE REYNTJENS
COMPLIANCE AND REGULATIONS
VAN HOOL N.V.
BERNARD VAN HOOLSTRAAT 58
LIER-KONINGSHOOIKT 00 B2500

NVS-215et
12V-257

SUBJECT: ELECTRONIC STABILITY CONTROL MODULES

DEAR MS. REYNTJENS:

This letter serves to acknowledge Van Hool N.V.'s (Van Hool) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VAN HOOL/C2045/2010-2012
VAN HOOL/T2140/2011-2012
VAN HOOL/T2145/2010-2011
VAN HOOL/TD925/2011

NHTSA Campaign Number: 12V-257 **Mfg's Report Date:** June 7, 2012

Components: ELECTRONIC STABILITY CONTROL

Potential Number of Units Affected: 17

Summary:

VAN HOOL IS RECALLING CERTAIN MODEL YEAR 2010-2012 C2045, 2011-2012 T2140, 2010-2011 T2145 AND 2011 TD925 MOTORCOACHES, EQUIPPED WITH MERITOR WABCO ELECTRONIC STABILITY CONTROL (ESC) MODULES, MANUFACTURED FROM OCTOBER 2002, THROUGH OCTOBER 2011. UNDER CERTAIN ROAD AND DRIVING CONDITIONS, VEHICLE BODY ROLL AND ROAD INCLINATION CHARACTERISTICS MAY ADVERSELY AFFECT THE SLIP ANGLE CALCULATION OF THE ELECTRONIC STABILITY CONTROL

(ESC) SYSTEM. THIS MIGHT CAUSE THE ESC TO PERCEIVE AN OVER STEERING SITUATION AND THEREFORE APPLY THE OUTER WHEEL BRAKE ON THE FRONT AXLE UNTIL THE VEHICLE IS PERCEIVED TO BE STABLE.

Consequence:

THE VEHICLE MAY DEVIATE FROM THE INTENDED LINE OF TRAVEL, INCREASING THE RISK OF A CRASH.

Remedy:

VAN HOOL WILL NOTIFY OWNERS VIA ITS DEALER ABC BUS INC. AND REPLACE THE CONTROL MODULE FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN ON, OR BEFORE, JUNE 30, 2012. OWNERS MAY CONTACT THE WARRANTY ADMINISTRATOR FOR ABC BUS, INC. TOLL FREE AT 1-877-427-7278.

Notes:

VAN HOOL'S RECALL NUMBER IS P689. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson, who may be reached by phone at 202-366-9525, by email at Edison.Thompson@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a long horizontal line extending to the right.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement