



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 6, 2012

MR. GARETT CAROLUS
TECHNICAL MANAGER
KEYSTONE RV COMPANY
P.O. BOX 2000
GOSHEN, INDIANA 46527

NVS-2151rd
12V-247

SUBJECT: HOLDING TANK VALVES/GIMP MOLDING

DEAR MR. CAROLUS:

This letter serves to acknowledge Keystone RV Companies (Keystone) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
KEYSTONE/VANTAGE/2012-2013

NHTSA Campaign Number: 12V-247 **Mfg's Report Date:** May 24, 2012

Components: EQUIPMENT: RECREATIONAL VEHICLE
STRUCTURE

Potential Number of Units Affected: 440

Summary:

KEYSTONE RV COMPANIES (KEYSTONE) IS RECALLING CERTAIN MODEL YEAR 2012 AND 2013 VANTAGE RECREATIONAL VEHICLES MANUFACTURED FROM OCTOBER 12, 2011, THROUGH MAY 7, 2012. THESE VEHICLES WERE MANUFACTURED WITHOUT PROTECTIVE (A.K.A. GIMP) MOLDING ON THE METAL AROUND THE HOLDING TANK VALVES.

Consequence:

AS A RESULT, THE USER MAY SUFFER CUTS TO HANDS AND ARMS WHEN REACHING PAST THE SHARP EDGES OF THE ACCESS CUT-OUT IN ORDER TO OPERATE THE HOLDING TANK VALVES.

Remedy:

KEYSTONE WILL NOTIFY OWNERS, AND DEALERS WILL INSTALL THE PROTECTIVE GIMP MOLDING AROUND THE ACCESS AREA FOR THE HOLDING TANK VALVES, FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING JUNE 2012. OWNERS MAY CONTACT KEYSTONE AT 1-574-537-3925.

Notes:

KEYSTONE'S RECALL CAMPAIGN NUMBER IS 12-175. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received Keystone's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement