



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 18, 2012

MR. BOB TIFFIN  
PRESIDENT  
TIFFIN MOTORHOMES, INC.  
105 2ND STREET NW  
RED BAY, AL 35582

NVS-215kjs  
12V-215

**SUBJECT: GEAR SHIFT CABLE**

**DEAR MR. TIFFIN:**

This letter serves to acknowledge Tiffin Motorhomes, Inc.'s (Tiffin) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
TIFFIN/ALLEGRO/2010-2012

**NHTSA Campaign Number:** 12V-215      **Mfg's Report Date:** March 15, 2012

**Components:** POWER TRAIN:AUTOMATIC TRANSMISSION:GEAR POSITION INDICATION (PRNDL)

**Potential Number of Units Affected:** 1,250

**Summary:**

TIFFIN IS RECALLING CERTAIN MODEL YEAR 2010 THROUGH 2012 ALLEGRO MOTORHOMES BUILT ON FORD F-53 AND F-59 STRIPPED CHASSIS. THE GEAR SHIFT CABLE MAY BREAK AT THE ATTACHMENT TO THE TRANSMISSION CONTROL SELECTOR ARM ASSEMBLY MOUNTED ON THE STEERING COLUMN. IF THE CABLE BREAKS, THE TRANSMISSION GEAR INDICATOR IN THE GEAR SHIFT DISPLAY IN THE INSTRUMENT PANEL WILL REMAIN IN THE FIRST GEAR POSITION REGARDLESS OF THE GEAR SELECTED.

**Consequence:**

AN INCORRECT GEAR INDICATION IN THE INSTRUMENT PANEL MAY PREVENT THE DRIVER FROM KNOWING IF THEY ARE IN PARK OR REVERSE, INCREASING THE RISK OF A CRASH.

**Remedy:**

TIFFIN IS WORKING WITH FORD TO IDENTIFY AND NOTIFY OWNERS OF THE AFFECTED MOTORHOMES. FORD WILL REPLACE THE TRANSMISSION SELECTOR ARM ASSEMBLY AND THE GEAR SHIFT CABLE ASSEMBLY, FREE OF CHARGE. OWNERS MAY CONTACT TIFFIN AT 1-256-356-8661 OR FORD MOTOR COMPANY CUSTOMER RELATIONSHIP CENTER AT 1-866-436-7332.

**Notes:**

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-423 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

It is our understanding that Ford Motor Company will be handling notification to owners, providing remedy repairs, and filing quarterly status reports on behalf of Tiffin.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 1-202-366-5227, or by email at [Kelly.Schuler@dot.gov](mailto:Kelly.Schuler@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement