



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 7, 2012

MR. DAVID DILLON
SR. MANAGER
CAMPAIGN AND INVESTIGATIONS
CHRYSLER GROUP LLC
800 CHRYSLER DRIVE CIMS-482-00-91
AUBURN HILLS, MI 48326-2757

NVS-2151rd
12V-191

SUBJECT: POWER LIFTGATE PINCH SENSOR

DEAR MR. DILLON:

This letter serves to acknowledge Chrysler Group LLC's (Chrysler) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
CHRYSLER/TOWN AND COUNTRY/2012
DODGE/GRAND CARAVAN/2012

NHTSA Campaign Number: 12V-191

Mfg's Report Date: May 1, 2012

Components: EQUIPMENT

Potential Number of Units Affected: 471

Summary:

CHRYSLER IS RECALLING CERTAIN MODEL YEAR 2012 TOWN AND COUNTRY AND DODGE GRAND CARAVAN VEHICLES, MANUFACTURED FROM MARCH 9, 2012 THROUGH MARCH 12, 2012. SOME VEHICLES MAY BE EQUIPPED WITH A RIGHT SIDE LIFTGATE PINCH SENSOR THAT DOES NOT FUNCTION PROPERLY. AS A RESULT, INCREASED FORCE MAY BE REQUIRED IN ORDER TO STOP THE POWER LIFTGATE DURING FINAL CLOSING STAGES.

Consequence:

THE POWER LIFTGATE DOOR MAY CLOSE ON AN APPENDAGE, INCREASING THE RISK OF INJURY.

Remedy:

CHRYSLER WILL NOTIFY OWNERS, AND DEALERS WILL INSPECT AND REPLACE THE RIGHT SIDE LIFTGATE PINCH SENSORS, FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN IN MAY 2012. OWNERS MAY CONTACT CHRYSLER AT 1-800-853-1403.

Notes:

CHRYSLERS RECALL NUMBER IS M17. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 1-202-366-9525, or by email at Edison.Thompson@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement