



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 3, 2012

MR. DAVID M. MIHALICK
STANDARDS COMPLIANCE MANAGER
THOR INDUSTRIES, INC.
419 WEST PIKE STREET
P.O. BOX 629
JACKSON CENTER, OHIO 45334-0629

NVS-2151rd
12V-187

SUBJECT: FUEL TANK

DEAR MR. MIHALICK:

This letter serves to acknowledge's Crossroads RV's (Crossroads) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the motorcycles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
CROSSROADS RV/ELEVATION/2012

NHTSA Campaign Number: 12V-187

Mfg's Report Date: April 27, 2012

Components: FUEL SYSTEM, GASOLINE: STORAGE: AUXILIARY TANK

Potential Number of Units Affected: 24

Summary:

CROSSROADS IS RECALLING CERTAIN MODEL YEAR 2012 ELEVATION RECREATIONAL VEHICLES, MANUFACTURED FROM NOVEMBER 7, 2011, THROUGH FEBRUARY 22, 2012. THE ONBOARD, AUXILIARY FUEL STORAGE TANK IS INSTALLED TOO HIGH, WHICH DOES NOT PERMIT THE TANK TO BE FILLED PROPERLY. AS A RESULT, FUEL MAY COME BACK OUT OF THE FUEL FILLER NECK AND SPILL.

Consequence:

IN THE PRESENCE OF AN IGNITION SOURCE, THIS COULD CAUSE A FIRE OR AN EXPLOSION WHICH MAY RESULT IN PERSONAL INJURY OR DEATH.

Remedy:

CROSSROADS WILL NOTIFY OWNERS, AND DEALERS WILL REPLACE THE FUEL TANK MOUNTING BRACKETS FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN IN MAY 2012. OWNERS MAY CONTACT THOR AT 937-596-6849 OR CROSSROADS AT 260-593-2866.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson, who may be reached by phone at 1-202-366-9525, by email at Edison.Thompson@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement