



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 19, 2012

MR. THOMAS MCGRAW  
GENERAL MANAGER  
MAIN MOBILITY, INC.  
9580 MAIN STREET  
CLARENCE, NY 14031

NVS-215et  
12V-169

**SUBJECT: WHEELCHAIR LIFT/OUTER ROLL STOP LATCHING MECHANISM**

DEAR MR. MCGRAW:

This letter serves to acknowledge Main Mobility, Inc.'s (Main Mobility) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the vehicles described below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

CHEVROLET/EXPRESS 3500/2008-2010

GMC/SAVANA 3500/2009

FORD/TRANSIT CONNECT/2010

**NHTSA Campaign Number:** 12V-169

**Mfg's Report Date:** April 13, 2012

**Components:** EQUIPMENT ADAPTIVE

**Potential Number of Units Affected:** 34

**Summary:**

MAIN MOBILITY IS RECALLING CERTAIN CONVERSION VANS BUILT ON MODEL YEAR 2008-2010 CHEVROLET EXPRESS, 2009 GMC SAVANA, AND 2010 FORD TRANSIT CONNECT CHASSIS, AND FITTED WITH CERTAIN BRAUN WHEELCHAIR LIFTS. OVER TIME AND WITH FREQUENT USE, THE ROLL STOP LATCHES ON THE WHEELCHAIR LIFT'S OUTER BARRIER MAY BECOME BENT OR MISALIGNED.

**Consequence:**

A WHEELCHAIR OCCUPANT MAY DEFEAT OR RIDE OVER THE INSUFFICIENTLY LATCHED ROLL STOP. IF THIS OCCURS WHEN THE LIFT PLATFORM IS IN AN ELEVATED POSITION, THE WHEELCHAIR'S OCCUPANT COULD FALL AND SUSTAIN INJURY.

**Remedy:**

MAIN MOBILITY IS WORKING WITH BRAUN TO NOTIFY OWNERS, AND BRAUN DEALERS WILL REPAIR THE VEHICLES, FREE OF CHARGE. MAIN MOBILITY HAS NOT PROVIDED A NOTIFICATION SCHEDULE. OWNERS MAY CONTACT MAIN MOBILITY AT 1-716-759-6811.

**Notes:**

THIS RECALL ONLY PERTAINS TO VEHICLES ALTERED BY MAIN MOBILITY AND HAS NO RELATION TO ANY VEHICLES MANUFACTURED BY GENERAL MOTORS OR FORD. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

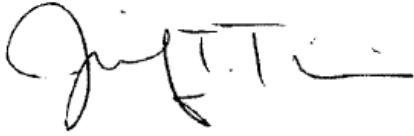
We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Your contact for this recall will be Edison Thompson, who may be reached by phone at 202-366-9525, by email at [Edison.Thompson@dot.gov](mailto:Edison.Thompson@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a long horizontal flourish at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement