



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 13, 2012

MR.OSMAN GAZI DUNDAR
R&D MANAGER
TEMSA GLOBAL
3133 MAPLE DRIVE
SUITE 100
ATLANTA, GA 30305

NVS-215et
12V-165

SUBJECT: BUS EMERGENCY EXIT MECHANISM INSTRUCTION LABELS/FMVSS 217

DEAR MR. DUNDAR:

This letter serves to acknowledge Temsa Global's (Temsa) notification to the National Highway Traffic Safety Administration (NHTSA) of a noncompliance with Federal Motor Vehicle Safety Standard No. 217, "Bus Emergency Exits and Window Retention and Release," for which a safety recall campaign will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TEMSA/TS35/2007-2012

NHTSA Campaign Number: 12V-165

Mfg's Report Date: April 5, 2012

Components: EQUIPMENT: OTHER: LABELS

Potential Number of Units Affected: 153

Summary:

TEMSA GLOBAL (TEMSA) IS RECALLING CERTAIN MODEL YEAR 2007-2012 TS35 BUSES FOR FAILING TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 217, "BUS EMERGENCY EXITS AND WINDOW RETENTION AND RELEASE." SOME OF THE EMERGENCY EXIT MECHANISM INSTRUCTION LABELS MAY HAVE BEEN INSTALLED FARTHER THAN 16 CM FROM THE RELEASE MECHANISM.

Consequence:

DUE TO THE DISTANCE BETWEEN THE OPERATING INSTRUCTIONS AND THE WINDOW'S RELEASE MECHANISM, IN THE EVENT OF AN EMERGENCY, PASSENGERS MAY NOT RECOGNIZE AND FOLLOW THE INSTRUCTIONS FOR RELEASING THE EMERGENCY EXIT WINDOWS DELAYING THEIR SAFE EXIT FROM THE BUS AND , INCREASING THE RISK OF PERSONAL INJURY.

Remedy:

TEMSA WILL NOTIFY OWNERS, AND NEW LABELS WILL BE MAILED TO OWNERS FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING APRIL 2012. OWNERS MAY CONTACT TEMSA AT 1-404-602-0151.

Notes:

OWNERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

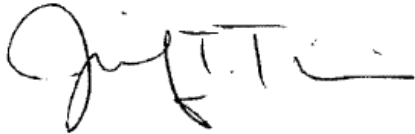
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Temsa must file a sample of the envelope which you intend to use to mail the recall notice to owners. The words "SAFETY", "RECALL", "NOTICE" in any order must be printed on the envelope in larger font than the customer's name and address.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 202-366-9525, or by email at Edison.Thompson@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement