



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 9, 2012

MR. BILL NICOLLE  
SAFETY AND COMPLIANCE OFFICER  
DAIMLER BUSES NORTH AMERICA  
350 HAZELHURST ROAD  
MISSISSAUGA, ONTARIO L5J 4T8  
CANADA

NVS-2151rd  
12V-148

**SUBJECT: WHEELCHAIR LIFT/OUTER ROLL STOP LATCHING MECHANISM**

DEAR MR. NICOLLE:

This letter serves to acknowledge Daimler Buses North America's (Daimler) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the equipment listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

DAIMLER/SPRINTER MINI-BUS/2008-2009

**NHTSA Campaign Number:** 12V-148

**Mfg's Report Date:** April 2, 2012

**Components:** EQUIPMENT ADAPTIVE

**Potential Number of Units Affected:** 42

**Summary:**

DAIMLER IS RECALLING CERTAIN 2008-2009 DAIMLER SPRINTER MINI-BUSES EQUIPPED WITH BRAUN CENTURY-2 AND VISTA-2 WHEELCHAIR LIFTS. OVER TIME AND WITH FREQUENT USE, THE ROLL STOP LATCHES ON THE OUTER BARRIER MAY BECOME BENT OR MISALIGNED.

**Consequence:**

A WHEELCHAIR OCCUPANT MAY DEFEAT OR RIDE OVER THE INSUFFICIENTLY LATCHED ROLL STOP. IF THIS OCCURS WHEN THE LIFT PLATFORM IS IN AN ELEVATED POSITION, THE WHEELCHAIR'S OCCUPANT COULD FALL AND SUSTAIN INJURY.

**Remedy:**

DAIMLER IS WORKING WITH BRAUN TO NOTIFY OWNERS, AND DEALERS WILL REPAIR THE VEHICLES, FREE OF CHARGE. DAIMLER HAS NOT PROVIDED A NOTIFICATION SCHEDULE. OWNERS MAY CONTACT DAIMLER AT 1-800-882-8054.

**Notes:**

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when notifications will be sent to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 1-202-366-9525, or by email at [Edison.Thompson@dot.gov](mailto:Edison.Thompson@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jen for" followed by a stylized signature.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement