



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 4, 2012

MR. NASSER ZAMANI
MANAGER, COMPLIANCE AND
REGULATORY AFFAIRS
DAIMLER TRUCKS NORTH AMERICA
4747 N. CHANNEL AVENUE
PORTLAND, OR 97217-3849

NVS-215et
12V-137

SUBJECT: STEERING WHEEL NUTS

DEAR MR. ZAMANI:

This letter serves to acknowledge Daimler Trucks North America's (DTNA) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
FREIGHTLINER/BUSINESS CLASS M2/2012
FREIGHTLINER/CASCADIA/2012

NHTSA Campaign Number: 12V-137 **Mfg's Report Date:** March 30, 2012

Components: STEERING: WHEEL AND HANDLEBAR

Potential Number of Units Affected: 1,046

Summary:

DAIMLER TRUCKS (DTNA) IS RECALLING CERTAIN MODEL YEAR 2012 FREIGHTLINER BUSINESS CLASS M2 AND CASCADIA VEHICLES, MANUFACTURED FROM JANUARY 20, 2012, THROUGH FEBRUARY 17, 2012. THESE VEHICLES MAY HAVE BEEN ASSEMBLED WITH A STEERING WHEEL NUT THAT MAY NOT PROVIDE THE CLAMP LOAD REQUIRED TO FULLY SEAT THE STEERING WHEEL ON THE STEERING SHAFT.

Consequence:

A STEERING WHEEL THAT IS NOT FULLY SEATED ON THE STEERING SHAFT MAY WOBBLE AND MAKE IT DIFFICULT TO CONTROL THE VEHICLE, INCREASING THE RISK OF A CRASH.

Remedy:

DTNA WILL NOTIFY OWNERS, AND AFFECTED VEHICLES WILL HAVE A NEW STEERING WHEEL NUT INSTALLED BY DTNA AUTHORIZED SERVICE FACILITIES, FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING APRIL 2012. OWNERS MAY CONTACT DTNA AT 1-800-547-0712.

Notes:

DTNA'S RECALL CAMPAIGN NUMBER IS FL-623. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please be reminded of the following:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 1-202-366-9525, or by email at Edison.Thompson@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jen for" followed by a stylized monogram.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement