



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

Revised: April 9, 2012

MR. NASSER ZAMANI  
MANAGER, COMPLIANCE AND  
REGULATORY AFFAIRS  
DAIMLER TRUCKS NORTH AMERICA  
4747 N. CHANNEL AVENUE  
PORTLAND, OR 97217-3849

NVS-215et  
12V-137

SUBJECT: STEERING WHEEL NUTS

DEAR MR. ZAMANI:

This letter serves to acknowledge Daimler Trucks North America's (DTNA) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FREIGHTLINER/108SD/2013  
FREIGHTLINER/114SD/2013  
FREIGHTLINER/BUSINESS CLASS M2/2012  
FREIGHTLINER/CASCADIA/2012

**NHTSA Campaign Number:** 12V-137      **Mfg's Report Date:** March 30, 2012

**Components:** STEERING:COLUMN

**Potential Number of Units Affected:** 1,046

**Summary:**

DAIMLER TRUCKS (DTNA) IS RECALLING CERTAIN MODEL YEAR 2012 FREIGHTLINER BUSINESS CLASS M2 AND CASCADIA VEHICLES, AND MODEL YEAR 2013 108SD AND 114SD VEHICLES MANUFACTURED FROM JANUARY 20, 2012, THROUGH FEBRUARY 17, 2012. CERTAIN PROPERTY CLASS 04 (PC04) STEERING WHEEL NUTS WITH INCOMPLETELY FORMED THREADS WERE SUPPLIED TO DTNA IN LIEU OF THE SPECIFIED PROPERTY CLASS 05 NUTS. THE STEERING WHEEL NUTS SUPPLIED MAY NOT PROVIDE THE CLAMP LOAD REQUIRED TO FULLY SEAT THE STEERING WHEEL ON THE STEERING SHAFT WHEN TIGHTENED TO THE SPECIFIED TORQUE.

**Consequence:**

A STEERING WHEEL THAT IS NOT FULLY SEATED ON THE STEERING SHAFT MAY WOBBLE AND MAKE IT DIFFICULT TO CONTROL THE VEHICLE, INCREASING THE RISK OF A CRASH.

**Remedy:**

DTNA WILL NOTIFY OWNERS, AND AFFECTED VEHICLES WILL HAVE A NEW STEERING WHEEL NUT INSTALLED BY DTNA AUTHORIZED SERVICE FACILITIES, FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING APRIL 2012. OWNERS MAY CONTACT DTNA AT 1-800-547-0712.

**Notes:**

DTNA'S RECALL CAMPAIGN NUMBER IS FL-623. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please be reminded of the following:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 1-202-366-9525, or by email at [Edison.Thompson@dot.gov](mailto:Edison.Thompson@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jen for" followed by a stylized monogram.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement