



April 2, 2012

MR. JAY JOSEPH SENIOR MANAGER, PRODUCT REGULATORY OFFICE AMERICAN HONDA MOTOR CO. 1919 TORRANCE BLVD. TORRANCE, CA 90501 NVS-215et 12V-136

SUBJECT: LOW BEAM HEADLIGHT

DEAR MR. JOSEPH:

This letter serves to acknowledge American Honda Motor Company's (Honda) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: HONDA/CR-V/2002-2004 HONDA/PILOT/2003

NHTSA Campaign Number: 12V-136

Mfg's Report Date: March 29, 2012

**Components:** EXTERIOR LIGHTING: HEADLIGHTS: SWITCH

**Potential Number of Units Affected: 554,428** 

## **Summary:**

HONDA IS RECALLING CERTAIN MODEL YEAR 2002-2004 CR-V AND MODEL YEAR 2003 PILOT VEHICLES. DUE TO TENSION FROM THE COMBINATION SWITCH WIRING HARNESS, WEAR ON THE SURFACE OF THE ELECTRICAL TERMINAL CAN OCCUR, YIELDING COPPER OXIDE, WHICH INCREASES ELECTRICAL RESISTANCE. INCREASED ELECTRICAL RESISTANCE MAY CAUSE THE TERMINAL ENDS TO MELT WITHIN THE WIRING HARNESS CONNECTOR.

## **Consequence:**

IF THIS OCCURS, THE LOW BEAM HEADLIGHTS MAY BECOME INOPERATIVE, REDUCING DRIVER VISIBILITY AND INCREASING THE RISK OF A CRASH.

## Remedy:

HONDA WILL NOTIFY OWNERS, AND DEALERS WILL REPAIR THE LOW BEAM TERMINAL HARNESS OR REPLACE THE LIGHTING SWITCH AS NECESSARY, FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT APRIL 24, 2012. OWNERS MAY CONTACT HONDA CUSTOMER SERVICE AT 1-800-999-1009.

## **Notes:**

HONDA'S RECALL CAMPAIGN NUMBER IS S34. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO HTTP://WWW.SAFERCAR.GOV.

This recall was the subject of a Preliminary Evaluation, EA11-012, conducted by the Office of Defects Investigation.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 1-202-366-9525, or by email at <a href="mailto:Edison.Thompson@dot.gov">Edison.Thompson@dot.gov</a>, or through the office email at <a href="mailto:RMD.ODI@dot.gov">RMD.ODI@dot.gov</a>. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

Jennifer Timian

Chief, Recall Management Division

Office of Defects Investigation

Enforcement