



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 27, 2012

MR. RICHARD VAN LAAR
COMPLIANCE MANAGER
NAVISTAR, INC.
3033 WAYNE TRACE P.O. BOX 10088
FORT WAYNE, IN 46806

NVS-215kjs
12V-115

SUBJECT: BATTERY BOX LOWER STEP MOUNTING BRACKETS

DEAR MR. VAN LAAR:

This letter serves to acknowledge Navistar, Inc.'s (Navistar) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

INTERNATIONAL/LONESTAR/2012
INTERNATIONAL/PROSTAR/2012

NHTSA Campaign Number: 12V-115 **Mfg's Report Date:** March 21, 2012

Components: EQUIPMENT

Potential Number of Units Affected: 65

Summary:

NAVISTAR IS RECALLING CERTAIN MODEL YEAR 2012 INTERNATIONAL LONESTAR AND PROSTAR TRUCKS, MANUFACTURED FROM MARCH 24, 2011, THROUGH NOVEMBER 22, 2011, EQUIPPED WITH a FEATURE CODE 08VTS, 08JAU, OR 08JAW BATTERY BOX. THE MOUNTING BRACKETS USED TO INSTALL THE BATTERY BOX LOWER STEP WERE ASSEMBLED WITH TWO WELDS INSTEAD OF THREE WELDS AND MAY CAUSE THE STEP MOUNT TO BREAK OFF FROM THE BRACKET.

Consequence:

A FAILURE OF THE STEP MOUNTING BRACKET MAY CAUSE THE STEP TO UNEXPECTEDLY BREAK OFF WHICH CAN RESULT IN PROPERTY DAMAGE, PERSONAL INJURY, OR DEATH.

Remedy:

NAVISTAR WILL NOTIFY OWNERS, AND DEALERS WILL REPLACE BOTH STEP MOUNTING BRACKETS FREE OF CHARGE. NAVISTAR HAS NOT FINALIZED ITS SCHEDULE FOR NOTIFYING OWNERS OR REMEDYING THE VEHICLES. OWNERS MAY CONTACT NAVISTAR AT 1-800-448-7825.

Notes:

NAVISTAR'S CAMPAIGN NUMBER IS 12507. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Navistar has informed in its report that it has not finalized its schedule for notifying owners and launching its free remedy campaign, but that it will notify owners concerning this defect on or before May 21, 2012, irrespective of whether the remedy parts are available by that time. Please continue to keep this office informed of Navistar's plans for owner notification and the remedy, and provide this information as soon as it available.

Please provide the following additional information:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 1-202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement