



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 9, 2012

MR. TIM L. LAFON  
DIRECTOR, REGULATORY AFFAIRS  
MACK TRUCKS NORTH AMERICA  
7900 NATIONAL SERVICE ROAD  
GREENSBORO, NC 27409

NVS-2151rd  
12V-096

SUBJECT: FRONT AXLE BEAMS

DEAR MR. LAFON:

This letter serves to acknowledge Mack Truck's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MACK/LEU/2010-2012

MACK/MRU/2011-2012

**NHTSA Campaign Number:** 12V-096

**Mfg's Report Date:** March 8, 2012

**Components:** SUSPENSION: FRONT

**Potential Number of Units Affected:** 240

**Summary:**

MACK IS RECALLING CERTAIN MODEL YEAR 2010-2012 LEU AND MODEL YEAR 2011-2012 MRU VEHICLES, MANUFACTURED FROM MAY 14, 2009, THROUGH OCTOBER 31, 2011, AND BUILT TO OPERATE ON COMPRESSED NATURAL GAS. ON THESE VEHICLES THE ALTERNATOR GROUND CABLE RUNS DIRECTLY TO THE STARTER, WHICH DEFEATS THE CIRCUIT PROTECTION.

**Consequence:**

IN THE EVENT OF AN ELECTRICAL SHORT, A VEHICLE FIRE MAY RESULT.

**Remedy:**

MACK WILL NOTIFY OWNERS, AND DEALERS WILL RELOCATE THE ALTERNATOR GROUND CABLE TO THE ENGINE GROUND STUD. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN ON, OR BEFORE MARCH 30, 2012. OWNERS MAY CONTACT MACK TRUCKS AT 1-800-866-1177.

**Notes:**

MACK'S RECALL NUMBER IS SC0360. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 1-202-366-9525, or by email at [Edison.Thompson@dot.gov](mailto:Edison.Thompson@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement