



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 9, 2012

MR. JONATHAN E. JACOBY
PROGRAM/REGULATORY MANAGER
AZURE DYNAMICS, INC
14925 W. 11 MILE ROAD
OAK PARK, MI 48237

NVS-215et
12V-095

Subject: WIRING HARNESS

DEAR MR. JACOBY:

This letter serves to acknowledge Azure Dynamics' notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AZURE DYNAMICS/BALANCE HYBRID/2010-2012

Mfg's Report Date: March 2, 2012

NHTSA Campaign Number: 12V-095

Components: ELECTRICAL SYSTEM: WIRING
ELECTRICAL SYSTEM
ELECTRICAL SYSTEM: FUSES AND CIRCUIT BREAKERS

Potential Number of Units Affected: 261

Summary:

AZURE DYNAMICS IS RECALLING CERTAIN MODEL YEAR 2010-2012 BALANCE HYBRID VEHICLES MANUFACTURED ON A FORD E450 CHASSIS. IF THE LOW TEMPERATURE RADIATOR FANS SEIZE, THE FUSE MAY BLOW, WHICH WILL CAUSE THE VEHICLE CONTROL UNIT TO LOSE POWER, SINCE IT IS ON THE SAME CIRCUIT.

Consequence:

IF THIS CONDITION OCCURS, THE VEHICLE WILL STALL AND CANNOT BE RESTARTED, INCREASING THE RISK OF A CRASH.

Remedy:

AZURE DYNAMICS WILL NOTIFY OWNERS AND DEALERS WILL UPGRADE THE WIRING HARNESSSES FREE OF CHARGE. AZURE DYNAMICS HAS NOT PROVIDED A NOTIFICATION SCHEDULE. OWNERS MAY CONTACT AZURE DYNAMICS AT 1-866-473-1636.

Notes:

OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers.

Azure Dynamics must file a sample of the envelope which you intend to use to mail the recall notice to owners. The words "SAFETY", "RECALL", "NOTICE" in any order must be printed on the envelope in larger font than the customer's name and address.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was

initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 1-202-366-9525, or by email at Edison.Thompson@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement