



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 7, 2012

MR. JASON R BREWER
WARRANTY, SERVICE MANAGER
COACHMEN RV
P.O. BOX 30
MIDDLEBURY, IN 46540

NVS-2151rd
12V-087

SUBJECT: INCORRECT GEAR INDICATION IN 'PRNDL' DISPLAY

DEAR MR. BREWER:

This letter serves to acknowledge Coachmen RV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

COACHMEN/MIRADA/2011-2012
COACHMEN/ENCOUNTER/2011-2012

NHTSA Campaign Number: 12V-087

Mfg's Report Date: February 23, 2012

Components: POWER TRAIN: AUTOMATIC TRANSMISSION: GEAR POSITION INDICATION (PRNDL)

Potential Number of Units Affected: 1,449

Summary:

COACHMEN RV IS RECALLING CERTAIN MODEL YEAR 2011-2012 MIRADA AND ENCOUNTER RECREATIONAL VEHICLES BUILT ON A FORD F-53 CHASSIS, MANUFACTURED FROM FEBRUARY 1, 2010, THROUGH FEBRUARY 17, 2012. THE GEAR SHIFTER'S CABLE MAY BREAK AT THE ATTACHMENT TO THE TRANSMISSION CONTROL SELECTOR ARM ASSEMBLY MOUNTED ON THE STEERING COLUMN. IF THE CABLE BREAKS, THE TRANSMISSION GEAR INDICATOR IN THE GEAR DISPLAY IN THE INSTRUMENT PANEL WILL REMAIN IN THE FIRST GEAR POSITION REGARDLESS OF THE GEAR SELECTED.

Consequence:

AN INCORRECT GEAR INDICATION IN THE INSTRUMENT PANEL MAY PREVENT THE DRIVER FROM KNOWING IF THEY ARE IN PARK OR REVERSE, INCREASING THE RISK OF A CRASH.

Remedy:

COACHMEN WILL NOTIFY OWNERS, AND DEALERS WILL REPLACE THE TRANSMISSION SELECTOR ARM ASSEMBLY AND THE GEAR SHIFTER'S CABLE ASSEMBLY, FREE OF CHARGE. COACHMEN HAS NOT PROVIDED A NOTIFICATION SCHEDULE FOR THIS CAMPAIGN. OWNERS MAY CONTACT COACHMEN RV AT 1-800-453-6064.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please be reminded of the following requirements:

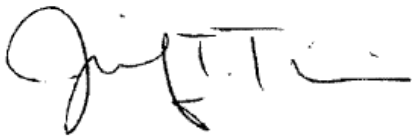
You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 202-366-9525, or by email at Edison.Thompson@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name "Jennifer" written in a larger, more prominent script than the last name "Timian".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement