



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 6, 2012

MR. TIMOTHY J. NALEPKA
SENIOR VICE PRESIDENT
MOTOR COACH INDUSTRIES, INC.
1700 E. GOLD ROAD
SUITE 300
SCHAUMBURG, IL 60173

NVS-2151rd
12V-086

SUBJECT: ACTIA MULTIPLEX SYSTEM

DEAR MR. NALEPKA:

This letter serves to acknowledge Motor Coach Industries, Inc.'s (MCI) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MCI/D4505/2012

NHTSA Campaign Number: 12V-086 **Mfg's Report Date:** March 2, 2012

Components: ELECTRICAL SYSTEM

Potential Number of Units Affected: 23

Summary:

MOTOR COACH INDUSTRIES, INC (MCI) IS RECALLING CERTAIN MODEL YEAR 2012 D4505 MOTOR COACHES, EQUIPPED WITH A SEDAN STYLE ENTRANCE DOOR AND AN ACTIA MULTIPLEX SYSTEM. THIRTY MINUTES AFTER THE PARK BRAKE IS SET AND THE IGNITION IS TURNED OFF, THE ENTRANCE DOOR WILL CLOSE WITHOUT WARNING.

Consequence:

THE ENTRANCE DOOR WILL CLOSE WITHOUT WARNING, INCREASING THE RISK OF PERSONAL INJURY TO PEOPLE ENTERING OR EXITING THE BUS.

Remedy:

MCI WILL NOTIFY OWNERS, AND REMEDY THE AFFECTED COACHES BY REPROGRAMMING THE MULTIPLEX SYSTEM, FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN DURING MARCH 2012. OWNERS MAY CONTACT MCI AT 1-866-624-2622.

Notes:

MCI RECALL CAMPAIGN NUMBER 384. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

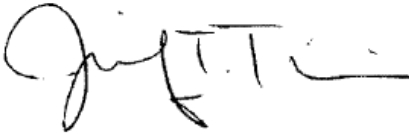
Please be reminded of the following:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 1-202-366-9525, or by email at Edison.Thompson@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement