



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 29, 2012

MR. CHRISTOPHER J. DAUERER
VICE PRESIDENT
VOLVO CARS NORTH AMERICA
VOLVO DRIVE
ROCKLEIGH, NJ 07647

NVS-2151rd
12V-075

SUBJECT: SEAT WIRING HARNESS

DEAR MR. DAUERER:

This letter serves to acknowledge Volvo Car's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO/S60/2012
VOLVO/XC60/2012
VOLVO/S80/2012
VOLVO/XC70/2012

NHTSA Campaign Number: 12V-075

Mfg's Report Date: February 27, 2012

Components: ELECTRICAL SYSTEM:WIRING
SEATS
AIRBAGS

Potential Number of Units Affected: 17,000

Summary:

VOLVO IS RECALLING CERTAIN MODEL YEAR 2012 S60, XC60, S80 AND XC70 VEHICLES MANUFACTURED FROM MAY 16, 2011, THROUGH OCTOBER 6, 2011. IN THESE VEHICLES, THE WIRE HARNESS UNDER THE FRONT SEATS MAY HAVE NOT BEEN ATTACHED PROPERLY TO THE SEAT FRAME. AS A RESULT, WHEN THE SEATS ARE MOVED TO ADJUST THE SEATING POSITION, THE WIRE HARNESS MAY GET PULLED, CAUSING IT TO DISCONNECT.

Consequence:

IN THE EVENT OF CRASH, THE FRONT AND/OR SIDE IMPACT AIR BAGS MAY DEPLOY IMPROPERLY OR NOT AT ALL, INCREASING THE RISK OF INJURY. ALSO, THE LAP BELT PRETENSIONER MAY NOT DEPLOY.

Remedy:

VOLVO WILL NOTIFY OWNERS, AND DEALERS WILL INSPECT AND, IF NECESSARY, SECURE THE SEAT WIRE HARNESS. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON MARCH 30, 2012. OWNERS MAY CONTACT VOLVO CARS AT 1-800-458-1552.

Notes:

THE VOLVO RECALL CAMPAIGN NUMBER IS 250. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 1-202-366-9525, or by email at Edison.Thompson@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement