



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 23, 2012

MR. TIM L. LAFON
DIRECTOR, REGULATORY AFFAIRS
MACK TRUCKS NORTH AMERICA
7900 NATIONAL SERVICE ROAD
GREENSBORO, NC 27409

NVS-215et
12V-067

SUBJECT: FRONT AXLE BEAMS

DEAR MR. LAFON:

This letter serves to acknowledge Mack Truck's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MACK/LEU/2010-2011
MACK/MRU/2009-2011

NHTSA Campaign Number: 12V-067

Mfg's Report Date: February 20, 2012

Components: SUSPENSION: FRONT

Potential Number of Units Affected: 2065

Summary:

MACK IS RECALLING CERTAIN MODEL YEAR 2009-2011 MRU AND MODEL YEAR 2010-2011 LEU VEHICLES, MANUFACTURED FROM JANUARY 1, 2009, THROUGH SEPTEMBER 30, 2010 BECAUSE THE FRONT AXLE MAY CRACK AND FRACTURE.

Consequence:

COMPLETE FRACTURES CAN CAUSE THE DRIVER TO LOSE CONTROL OF THE VEHICLE, INCREASING THE RISK OF A CRASH.

Remedy:

MACK WILL NOTIFY OWNERS, AND REPLACE THE AXLE BEAMS ON AFFECTED VEHICLES WHEN SUFFICIENT QUANTITIES ARE AVAILABLE. AS AN INTERIM MEASURE, A MAG PARTICLE INSPECTION WILL BE PROVIDED TO MITIGATE RISK AND IDENTIFY VEHICLES WITH CRACKED AXLE BEAMS. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE MARCH 30, 2012. OWNERS MAY CONTACT MACK TRUCKS AT 1-800-866-1177.

Notes:

MACK'S RECALL NUMBER IS SC0362. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

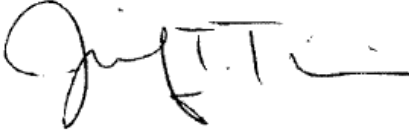
Please provide the following additional information:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 1-202-366-9525, or by email at Edison.Thompson@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement