



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 22, 2012

MR. KARL BLADE
PRESIDENT
NEWELL COACH CORPORATION
PO BOX 511
6411 S HWY 69
MIAMI, OK 74355

NVS-215 et
12V-056

SUBJECT: VENT PANEL DETACHMENT

DEAR MR. BLADE:

This letter serves to acknowledge Newell Coach Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NEWELL/MOTOR HOME/2004-2010

NHTSA Campaign Number: 12V-056

Mfg's Report Date: February 14, 2012

Components: VISIBILITY: GLASS, SIDE/REAR

Potential Number of Units Affected: 210

Summary:

NEWELL IS RECALLING CERTAIN MODEL YEAR 2004-2010 MOTOR COACHES MANUFACTURED FROM JANUARY 2004 THROUGH DECEMBER 2009, EQUIPPED WITH SE-GI WINDOWS. THE ADHESIVE BOND BETWEEN THE GLASS PORTION OF THE VENT PANEL AND HINGE MAY DEGRADE, AND THE PANEL MAY DETACH AND FALL FROM THE VEHICLE.

Consequence:

IF THIS OCCURRED DURING TRAVEL IT COULD CREATE A ROAD HAZARD, INCREASING THE RISK OF A CRASH OR PERSONAL INJURY.

Remedy:

NEWELL WILL NOTIFY OWNERS BUT THE NOTIFICATION SCHEDULE AND THE RECALL REMEDY IS TO BE DETERMINED. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. OWNERS MAY CONTACT NEWELL AT 1-888-963-9355.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles. You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 202-366-9525, or by email at Edison.Thompson@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jen Timian" with "for" written below the first name.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement