



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 13, 2012

DAVID M MIHALICK
STANDARDS COMPLIANCE MANAGER
THOR INDUSTRIES, INC.
419 WEST PIKE STREET
PO BOX 629
JACKSON CENTER, OH 45334-0629

NVS-215et
12V-050

SUBJECT: TRAILER BRAKE ACTUATOR

DEAR MR. MIHALICK:

This letter serves to acknowledge Crossroads RV's notification, through Thor Industries, Inc., to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
CROSSROADS/REDWOOD/2012

NHTSA Campaign Number: 12V-050

Mfg's Report Date: February 1, 2012

Components: SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS

Potential Number of Units Affected: 6

Summary:

CROSSROADS RV IS RECALLING CERTAIN MODEL YEAR 2012 REDWOOD RECREATIONAL VEHICLES MANUFACTURED FROM AUGUST 26, 2011, THROUGH JANUARY 18, 2012, EQUIPPED WITH A HYDRAULIC TRAILER BRAKE PUMP. THE HYDRAULIC PUMP COULD FAIL AND RESULT IN A LOSS OF BRAKING IN THE TRAILER.

Consequence:

A LOSS OF BRAKING CAN LEAD TO LOSS OF CONTROL OF THE TRAILER INCREASING THE RISK OF A CRASH, SERIOUS INJURIES, OR PROPERTY DAMAGE.

Remedy:

CROSSROADS RV WILL NOTIFY OWNERS, AND DEALERS WILL REPLACE THE HYDRAULIC PUMPS FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING FEBRUARY 2012. OWNERS MAY CONTACT CROSSROADS RV AT 1-888-226-7496.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Edison.Thompson@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement