



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 15, 2012

MR. PHILLIP OWNBEY
PRESIDENT & CHIEF OPERATING OFFICER
MORGAN OLSON LLC
1801 S. NOTTAWA STREET
STRUGIS, MI 49091

NVS-215kjs
12V-045

SUBJECT: DOOR LATCH STRENGTH/FMVSS 206
DEAR MR. OWNBEY:

This letter serves to acknowledge Morgan Olson LLC's (Morgan Olson) notification to the National Highway Traffic Safety Administration (NHTSA) of a noncompliance with Federal Motor Vehicle Safety Standard (FMVSS) Number 206, "Door Locks and Door Retention Components," for which a safety recall campaign will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MORGAN OLSON/WALK IN VAN/2009-2012

NHTSA Campaign Number: 12V-045 **Mfg's Report Date:** February 2, 2012

Components: LATCHES/LOCKS/LINKAGES:DOORS:LATCH

Potential Number of Units Affected: 8,316

Summary:

CERTAIN MODEL YEAR 2009-2012 MORGAN OLSON WALK-IN VAN TYPE VEHICLES, MANUFACTURED FROM SEPTEMBER 1, 2009, THROUGH FEBRUARY 2, 2012, WITH SLIDING FRONT SIDE DOORS, HAVE DOOR LATCH SYSTEMS THAT FAIL TO MEET THE STRENGTH REQUIREMENTS OF S4.2.1.1(a) OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 206, "DOOR LOCKS AND DOOR RETENTION COMPONENTS," AND THEREFORE DO NOT COMPLY.

Consequence:

A DOOR LATCH SYSTEM THAT DOES NOT COMPLY WITH STRENGTH REQUIREMENTS MAY NOT REMAIN FULLY LATCHED KEEPING THE DOOR CLOSED, ESPECIALLY IN THE EVENT OF AN ACCIDENT, AND MAY INCREASE THE POSSIBILITY OF OCCUPANT PARTIAL OR FULL EJECTION.

Remedy:

MORGAN OLSON WILL NOTIFY OWNERS, AND THE VEHICLES WILL BE REPAIRED FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED THE AGENCY WITH A NOTIFICATION SCHEDULE. OWNERS MAY CONTACT MORGAN OLSON AT 1-269-659-0200.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:


You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a noncompliance issue in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 1-202-366-5227, by email at Kelly.Schuler@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a long horizontal flourish at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement