



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 10, 2012

MS. JANET KERCHER-DUDLEY  
STANDARDS ENGINEER  
TURTLE TOP  
67819 STATE ROAD 15  
NEW PARIS, IN 46553

NVS-215et  
12V-044

**SUBJECT: EVAPORATOR ASSEMBLIES/POSSIBLE FIRE**

**DEAR MS. KERCHER-DUDLEY:**

This letter serves to acknowledge Turtle Top's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TURTLE TOP/ODYSSEY/2008-2011  
TURTLE TOP/ODYSSEY/LT/2009  
TURTLE TOP/ODYSSEY/XL/2008-2011

**NHTSA Campaign Number:** 12V-044

**Mfg's Report Date:** January 31, 2012

**Components:** EQUIPMENT: ELECTRICAL: AIR CONDITIONER

**Potential Number of Units Affected:** 117

**Summary:**

TURTLE TOP IS RECALLING CERTAIN MODEL 2008 THROUGH 2011 ODYSSEY, ODYSSEY XL, AND ODYSSEY LT VEHICLES MANUFACTURED FROM FEBRUARY 11, 2008, THROUGH OCTOBER 26, 2011, AND BUILT ON FORD, GENERAL MOTORS, AND FREIGHTLINER CHASSIS', EQUIPPED WITH A CARRIER CORPORATION GEN V EM-1 EVAPORATOR. THE EM-1 EVAPORATORS CONTAIN A FUSE HOLDER IN THE MOTOR ASSEMBLY WHICH DUE TO TIME, TEMPERATURE, AND/OR VIBRATION MAY CAUSE THE FUSE TO LOOSEN IN THE FUSE HOLDER, RESULTING IN HIGH RESISTANCE AND ARCING.

**Consequence:**

IF SUFFICIENT ARCING OCCURS, THE FUSE HOLDER MAY MELT AND POTENTIALLY CAUSE A FIRE.

**Remedy:**

TURTLE TOP WILL NOTIFY OWNERS AND PROVIDE INFORMATION ON HOW TO OBTAIN THE RETROFIT KIT FROM CARRIER ALONG WITH REPAIR INSTRUCTIONS. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL WILL BEGIN BEFORE FEBRUARY 29, 2012. (SEE CARRIER'S RECALL CAMPAIGN 11E-003.) OWNERS MAY CONTACT CARRIER AT 1-800-348-7440.

**Notes:**

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Edison Thompson, who may be reached by phone at 202-366-9525, by email at [Edison.Thompson@dot.gov](mailto:Edison.Thompson@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Acting Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement