



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 1, 2012

DAVID M MIHALICK  
STANDARDS COMPLIANCE MANAGER  
THOR INDUSTRIES, INC.  
419 WEST PIKE STREET  
PO BOX 629  
JACKSON CENTER, OH 45334-0629

NVS-215dgl  
12V-023

**SUBJECT: WHEEL CENTER CAP**

**DEAR MR. MIHALICK:**

This letter serves to acknowledge Crossroads RV's notification, through Thor Industries, Inc., to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

CROSSROADS/RUSHMORE/2012  
CROSSROADS/ELEVATION/2012

**NHTSA Campaign Number:** 12V-023

**Mfg's Report Date:** January 24, 2012

**Components:** WHEELS: CAP/COVER/HUB

**Potential Number of Units Affected:** 172

**Summary:**

CROSSROADS RV IS RECALLING CERTAIN MODEL YEAR 2012 RUSHMORE AND ELEVATION RECREATIONAL VEHICLES MANUFACTURED FROM JUNE 1, 2011, THROUGH JANUARY 12, 2012, WITH PANTHER STYLE 16" 8-LUG ALUMINUM WHEELS. THESE VEHICLES HAVE BEEN MANUFACTURED WITH AN INCORRECT WHEEL CENTER CAP. THE CENTER CAP THAT WAS ASSEMBLED WITH THE TRAILER DID NOT PROVIDE ADEQUATE CLEARANCE TO ALLOW THE WHEEL TO FULLY SEAT ON THE HUB FACE OF THE AXLE. THIS CAN RESULT IN A WHEEL BECOMING LOOSE AND POTENTIALLY COMING OFF OF THE TRAILER.

**Consequence:**

A WHEEL SEPARATION CAN LEAD TO LOSS OF CONTROL OF THE TRAILER INCREASING THE RISK OF A CRASH, SERIOUS INJURIES, OR DAMAGE TO OTHERS.

**Remedy:**

CROSSROADS RV WILL NOTIFY OWNERS, AND REPLACE THE CENTER CAPS FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING FEBRUARY 2012. OWNERS MAY CONTACT CROSSROADS RV AT 1-888-226-7496.

**Notes:**

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

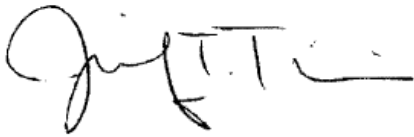
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at [Delia.Lopez@dot.gov](mailto:Delia.Lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement