



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 3, 2012

MR. TIMOTHY L LAFON  
DIRECTOR, REGULATORY AFFAIRS  
MACK TRUCK, INC.  
7900 NATIONAL SERVICE RD.  
GREENSBORO, NC 27409

NVS-2151rd  
12V-017

**SUBJECT: AXLE BEAM FAILURE**

DEAR MR. LAFON:

This letter serves to acknowledge Mack Trucks, Inc.'s (Mack Trucks) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MACK/LE/2002-2005  
MACK/MR/2002-2005

**NHTSA Campaign Number:** 12V-017

**Mfg's Report Date:** January 18, 2012

**Components:** SUSPENSION: FRONT

**Potential Number of Units Affected:** 8,333

**Summary:**

MACK TRUCKS IS RECALLING CERTAIN MODEL YEAR 2002-2005 MR AND LE HEAVY TRUCKS, MANUFACTURED FROM FEBRUARY 1, 2002, THROUGH DECEMBER 22, 2004. OVER TIME, THE VEHICLE'S LOAD MAY RESULT IN FATIGUE CRACKS OF THE FRONT AXLE BEAM. THESE CRACKS CAN PROPAGATE AND RESULT IN COMPLETE FRACTURE OF THE AXLE BEAM.

**Consequence:**

MACK TRUCKS IS RECALLING CERTAIN MODEL YEAR 2002-2005 MR AND LE HEAVY TRUCKS, MANUFACTURED FROM FEBRUARY 1, 2002, THROUGH DECEMBER 22, 2004. OVER TIME, THE VEHICLE'S LOAD MAY RESULT IN FATIGUE CRACKS OF THE FRONT AXLE BEAM. THESE CRACKS CAN PROPAGATE AND RESULT IN COMPLETE FRACTURE OF THE AXLE BEAM.

**Remedy:**

THIS RECALL RELATES TO PREVIOUS RECALLS 09V-240 AND 10V-069. ANALYSIS OF THESE RECALLS HAS SHOWN THAT AFTER THE RECEIVING THE REMEDIES, THE AXLES MAY STILL CRACK. AS SUCH, MACK TRUCKS WILL REPLACE THE AFFECTED AXLES ON ANY MR AND LE MODELS CONFIGURED AS FRONT-LOADER OR SIDE-LOADER REFUSE TRUCKS. AXLES ON ALL OTHER MR AND LE MODELS WILL RECEIVE A MAG-PARTICLE INSPECTION AND MACK WILL REPLACE ANY AFFECTED AXLE BEAMS FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE FEBRUARY 15, 2012. OWNERS MAY CONTACT MACK TRUCKS AT 1-800-866-1177.

**Notes:**

MACK TRUCKS' RECALL NUMBER IS SC0361. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at [Delia.Lopez@dot.gov](mailto:Delia.Lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement