



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

January 20, 2012

MR. RICHARD VAN LAAR  
COMPLIANCE MANAGER  
NAVISTAR, INC.  
3033 WAYNE TRACE P.O. BOX 10088  
FORT WAYNE, IN 46806

NVS-215dgl  
12V-015

**SUBJECT: REAR BRAKE HOSE RESTRICTION**

**DEAR MR. VAN LAAR:**

This letter serves to acknowledge Navistar, Inc.'s (Navistar) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

IC/HC/2007-2011

INTERNATIONAL/3200/2005-2011

**NHTSA Campaign Number:** 12V-015

**Mfg's Report Date:** January 18, 2012

**Components:** SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS:  
HOSES, LINES/PIPING, AND FITTINGS

**Potential Number of Units Affected:** 338

**Summary:**

NAVISTAR IS RECALLING CERTAIN MODEL YEAR 2005-2011 INTERNATIONAL 3200IM, AND MODEL YEAR 2007-2011, IC BUS MODEL HC BUSES, MANUFACTURED FROM AUGUST 16, 2004, THROUGH MAY 13, 2010. WHEN THE BUS KNEELING FEATURE IS ACTIVATED, THE REAR BRAKE LINE MAY BE PINCHED BY A FRAME MEMBER CAUSING THE REAR BRAKES TO DRAG.

**Consequence:**

BRAKES THAT DRAG COULD OVERHEAT AND MAY LEAD TO A FIRE, WHICH MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY, OR DEATH.

**Remedy:**

NAVISTAR WILL NOTIFY OWNERS, AND DEALERS WILL INSTALL A CLIP TO ENSURE THAT THE BRAKE LINE CANNOT BE PINCHED. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. AN INTERIM OWNER NOTIFICATION LETTER WILL BE SENT IF THE FINAL REMEDY IS NOT AVAILABLE BEFORE MARCH 20, 2012. OWNERS MAY CONTACT NAVISTAR AT 1-800-448-7825.

**Notes:**

NAVISTAR'S CAMPAIGN NUMBER IS 12501. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. We are aware that Navistar may mail an interim owner notification letter if the parts are not available before March 20, 2012.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at [Delia.Lopez@dot.gov](mailto:Delia.Lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement