



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

January 17, 2012

MR. NASSER ZAMANI  
MANAGER, COMPLIANCE AND  
REGULATORY AFFAIRS  
DAIMLER TRUCKS NORTH AMERICA  
4747 N. CHANNEL AVENUE  
PORTLAND, OR 97217-3849

NVS-215dgl  
12V-010

**SUBJECT: MALFUNCTIONING SIDE MARKER/DIRECTIONAL LIGHTS**

DEAR MR. ZAMANI:

This letter serves to acknowledge Daimler Trucks North America's (DTNA) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FCC/S2 106 CH/2012

**NHTSA Campaign Number:** 12V-010      **Mfg's Report Date:** December 22, 2011

**Components:** EXTERIOR LIGHTING: TURN SIGNAL

**Potential Number of Units Affected:** 60

**Summary:**

DAIMLER TRUCKS (DTNA) IS RECALLING CERTAIN MODEL YEAR 2012 FREIGHTLINER CUSTOM CHASSIS (FCC) MODEL S2 106 CH INCOMPLETE VEHICLES, MANUFACTURED FROM FEBRUARY 24, 2011, THROUGH AUGUST 3, 2011. DUE TO A VEHICLE SOFTWARE ISSUE, THE SIDE MARKER/DIRECTIONAL LIGHTS TO STOP FUNCTIONING AFTER 5 TO 13 MINUTES OF VEHICLE OPERATION.

**Consequence:**

FAILURE OF THE SIDE MARKER/DIRECTIONAL LIGHTS TO ILLUMINATE WILL RESULT IN DECREASED VISIBILITY OF THE VEHICLE AND/OR MISINFORM OTHER DRIVERS AS TO THE INTENDED DIRECTION OF TRAVEL, EITHER OF WHICH COULD INCREASE THE RISK OF A CRASH.

**Remedy:**

DTNA WILL NOTIFY OWNERS, AND THE BULK-HEAD MODULE SOFTWARE WILL BE UPDATED BY DTNA AUTHORIZED SERVICE FACILITIES, FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT FEBRUARY 1, 2012. OWNERS MAY CONTACT DTNA AT 1-800-547-0712.

**Notes:**

THIS RECALL IS RELATED TO RECALL 11V-578. DTNA'S RECALL CAMPAIGN NUMBER IS FL-620. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please be reminded of the following:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at [Delia.Lopez@dot.gov](mailto:Delia.Lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement