



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 5, 2012

MR. GARY TREADWELL
MANAGER, PRODUCT SUPPORT
MITSUBISHI MOTORS NORTH AMERICA, INC.
6400 KATELLA AVENUE
CYPRESS, CA 90630

NVS-215dgl
12V-001

SUBJECT: TURN SIGNAL LEVER

DEAR MR. TREADWELL:

This letter serves to acknowledge Mitsubishi Motors North America, Inc.'s (MMNA) notification to the National Highway Traffic Safety Administration (NHTSA) of a noncompliance with Federal Motor Vehicle Safety Standard No. 108, "Lamps, Reflective Devices, and Associated Equipment," in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
MITSUBISHI/OUTLANDER SPORT /2012

NHTSA Campaign Number: 12V-001

Mfg's Report Date: January 3, 2012

Components: EXTERIOR LIGHTING: TURN SIGNAL

Potential Number of Units Affected: 21

Summary:

MINITUBISHI IS RECALLING CERTAIN MODEL YEAR 2012 OUTLANDER SPORT VEHICLES, MANUFACTURED FROM NOVEMBER 9, 2011, THROUGH DECEMBER 16, 2011. THESE VEHICLES FAIL TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 108, "LAMPS, REFLECTIVE DEVICES, AND ASSOCIATED EQUIPMENT." THE TURN SIGNAL LEVERS IN THE VEHICLE WERE NOT MANUFACTURED CORRECTLY, WHICH COULD RESULT IN THE AUTO-CANCEL FUNCTION OF THE TURN SIGNAL BECOMING INOPERATIVE.

Consequence:

THE TURN SIGNAL MAY CONTINUE TO SIGNAL AN INTENDED DIRECTIONAL CHANGE AFTER A POINT WHEN THE AUTO-CANCEL FUNCTION, IF OPERATING PROPERLY, WOULD HAVE TERMINATED THE SIGNAL. A FOLLOWING OR ONCOMING DRIVER MAY RECEIVE INACCURATE INDICATIONS OF THE VEHICLE OPERATOR'S INTENDED MANEUVERS, THEREBY INCREASING THE RISK OF A CRASH BETWEEN VEHICLES DUE TO IMPROPER VEHICLE SIGNALING.

Remedy:

DEALERS WILL INSPECT THE TURN SIGNAL LEVER AND REPLACE IT WITH A NEW ONE FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT MINITUBISHI AT 1-800-222-0037.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement