

U.S. Department of Transportation

# National Highway Traffic Safety Administration

August 10, 2012

Mr. FRANK DIERTL GENERAL MANAGER, ENGINEERING SERVICES MERCEDES-BENZ USA, LLC. ONE MERCEDES DR, PO BOX 350 MONTVALE, NJ 07645-0350

Subject: Accessory All-Season Floor Mat/Pedal Entrapment

Dear Mr. DIERTL:

This letter serves to acknowledge MERCEDES-BENZ USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NVS-215KS

12E-028

#### Makes/Models/Model Years:

MERCEDES-BENZ/ALL-SEASON FLOOR MAT/9999

Mfr's Report Date: August 8, 2012

NHTSA Campaign Number: 12E-028

**Components:** EQUIPMENT

**Potential Number of Units Affected:** 8.675

# **Problem Description:**

Mercedes-Benz is recalling certain accessory all-season floor mats sold for use in model year 2012 and 2013 Mercedes-Benz ML-Class vehicles. This all-season floor mat may not fully conform to the contour of the vehicle's floor plan as intended. Clearance between the mat and the gas pedal may be reduced, possibly allowing the pedal to become trapped.

### **Consequence:**

This interference could prevent the gas pedal from retracting and the vehicle may not decelerate as expected when the driver lifts their foot from the gas pedal, which could increase the risk of a crash. Should the pedal become trapped, steady application of the brakes will allow the vehicle to be brought to a stop.

#### Remedy

Mercedes-Benz will notify owners, and dealers will replace the floor mats free of charge. Until replacement mats become available, consumers are advised to remove their floor mats from the vehicle. The safety recall is expected to begin during September 2012. Owners may contact Mercedes-Benz for more information at 1-800-367-6372.

# **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

