



Audi

Audi of America, Inc.

Date: December 14, 2011
Subject: Voluntary Safety Recall 69I5 (NHTSA Campaign 11V-580)
2012 Model Year Audi A6
Sideguard[®] Head Curtain Airbag

Audi of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326
+1 248 754 5000
www.audiusa.com

Dear Fleet Service and Warranty Managers:

This is to inform you that Audi has notified the NHTSA of voluntary safety recall 69I5 regarding a potential problem with the Sideguard[®] head curtain airbag in a small number of 2012 MY Audi A6 vehicles.

What is the expected launch date?

This recall will be available in January 2012.

What is the problem?

Due to a production problem in the stitching process of the Sideguard[®] head curtain airbag cushion on one production day, the seam of the airbag may not be stitched properly. Because of this, the head curtain airbag may not deploy in a crash, increasing the risk of injury to vehicle occupants. Audi is not aware of any case with an injury or death caused by this issue.

What does the repair procedure involve?

Dealers will replace the left and/or right Sideguard[®] head curtain airbag at no charge to customers.

What is the approximate repair time?

This repair will take approximately 4 hours to complete.

Identifying Affected Vehicles

To identify affected vehicles please provide a VIN list to the contacts below. We will use this to identify if any of your fleet is affected by this campaign.

Thank you for your cooperation and assistance in this important matter.

Audi Product Compliance

TJ Robinson

Campaign Engineer
VWGoA Product Compliance

Email: tj.robinson@audi.com
Phone: 248-754-5705
Fax: 248-754-5093

Jason Gainey

Campaign Team Manager
VWGoA Product Compliance

Email: jason.gainey@audi.com
Phone: 248-754-5979
Mobile: 248-705-3277