

# ***SERVICE PROCEDURE***

**G-11504  
APRIL 2011**

**SUBJECT: SAFETY RECALL  
BRAKE SLACK ADJUSTER on certain all wheel  
drive DuraStar 4300 and WorkStar 7400 and 7600  
model trucks built 10/19/10 thru 2/3/11 with Gunite  
brake slack adjusters.**

## **DEFECT DESCRIPTION**

The brake slack adjuster actuation arm may fracture and separate from the adjuster housing body rendering the wheel brake to which it is attached inoperable.

## **MODELS INVOLVED**

This Safety Recall involves certain all wheel drive DuraStar 4300 and WorkStar 7400 and 7600 model trucks built 10/19/10 thru 2/3/11 with Gunite brake slack adjusters.

## **PARTS INFORMATION**

The vehicle's brake slack adjusters should be inspected prior to ordering parts.

The replacement front axle brake slack adjuster is part number ZBRAS1032.

The replacement rear axle brake slack adjuster is part number ZBRAS1146.

## **SERVICE PROCEDURE**

**WARNING!** PARK VEHICLE ON HARD FLAT SURFACE, TURN THE ENGINE OFF, SET THE PARKING BRAKE AND BLOCK THE WHEELS TO PREVENT THE VEHICLE FROM MOVING IN BOTH DIRECTIONS. FAILURE TO DO SO MAY RESULT IN PROPERTY DAMAGE, PERSONAL INJURY AND/OR DEATH.

**WARNING!** IF THE VEHICLE MUST BE RAISED, DO NOT WORK UNDER THE VEHICLE SUPPORTED ONLY BY JACKS. JACKS CAN SLIP OR FALL OVER, POTENTIALLY RESULTING IN PROPERTY DAMAGE, PERSONAL INJURY AND/OR DEATH.

**WARNING!** ALWAYS WEAR SAFE EYE PROTECTION WHEN PERFORMING VEHICLE MAINTENANCE. FAILURE TO DO SO MAY RESULT IN SERIOUS EYE INJURY.

1. Use the attached Gunite Service Advisory GUN2.0014 to inspect all the vehicle's brake slack adjusters and determine if any are suspect.
2. Replace any suspect slack adjuster and adjust the brake per the instructions in the attached Gunite Automatic Slack Adjusters Service Manual GUN2.0005.
3. Use the attached Gunite Service Advisory GUN2.0014 to render the removed slack adjusters inoperative. Scrap any inoperative slack adjusters.

## END OF SERVICE PROCEDURE

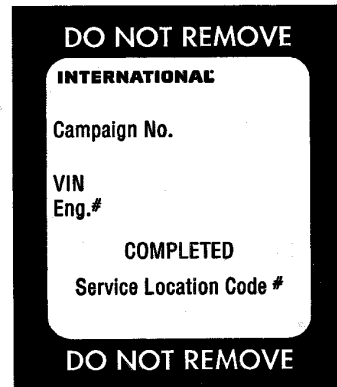
### LABOR INFORMATION

Operation Number	Description	Time
A40-11504-1	Inspect All Slack Adjusters	0.3
A40-11504-2	Add On: 1 <sup>st</sup> Front Slack Adjuster Replacement	0.4
A40-11504-3	Add On: 2 <sup>nd</sup> Front Slack Adjuster Replacement	0.2
A40-11504-4	Add On: 1 <sup>st</sup> Rear Slack Adjuster Replacement	0.5
A40-11504-5	Add On: 2 <sup>nd</sup> Rear Slack Adjuster Replacement	0.3
A40-11504-6	Add On: 3 <sup>rd</sup> Rear Slack Adjuster Replacement	0.3
A40-11504-7	Add On: 4 <sup>th</sup> Rear Slack Adjuster Replacement	0.3

### CAMPAIGN IDENTIFICATION LABEL

Each vehicle corrected in accordance with this campaign must be marked with a CTS-1075 Campaign Identification Label.

Complete the label and attach on a clean surface next to the vehicle identification number (VIN) plate.

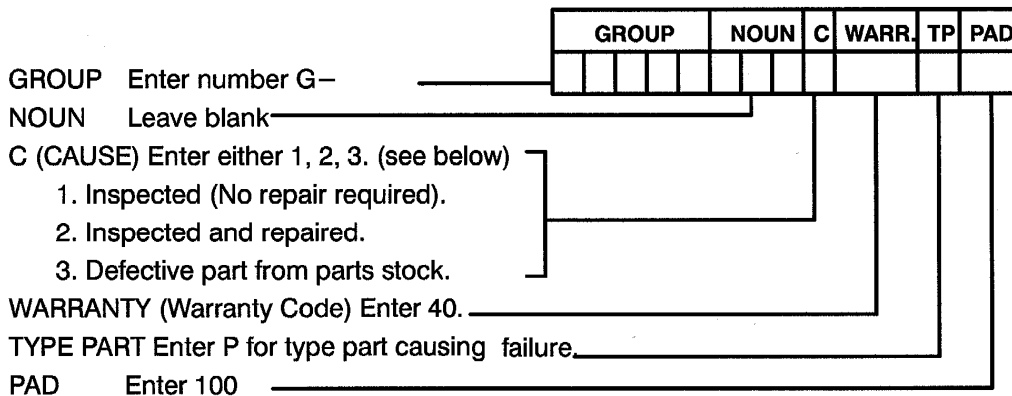


## ADMINISTRATIVE/DEALER RESPONSIBILITIES

### WARRANTY CLAIMS

Refer to Dealer Warranty Manual for procedures to conduct Recall Campaigns.

It is important that the Recall Coding be completed properly to assist in processing the warranty claim. Complete instructions will be found in the Warranty Manual, Section 7-1. Special attention should be given to Items 39 through 44:



### UNITED STATES AND POSSESSIONS

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle that is subject to a vehicle recall campaign must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after a tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within 60 days, the owner may be entitled to replacement

with an identical or reasonable equivalent vehicle at no charge, or to a refund of the purchase price less a reasonable allowance for depreciation.

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

Dealers should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your dealer location.

Dealers must make every effort to promptly schedule an appointment with each owner to repair his or her vehicle as soon as possible. However, consistent with the customer notification, dealers are expected to complete the repairs on the mutually agreed upon service date.

Dealers involved in the recall process will be furnished a listing of owner names and addresses to enable them to follow up with owners and have the vehicles corrected. Use of this listing must be limited to this campaign because the list may contain information obtained from state motor vehicle registration records and the use of such motor vehicle registration data for purposes other than this campaign is a violation of law in several states.

## **CANADA**

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

Dealers should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your dealer location.

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may contain information obtained from state motor vehicle registration records and the use of such motor vehicle registration data for purposes other than this campaign is a violation of law in several states.

## **EXPORT**

Export Distributors should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your distributor location.

Export Distributors are to submit warranty claims in the usual manner making reference to this recall number.

Export Distributors are expected to provide full cooperation and follow-up with respect to this important subject matter. If you have any questions or need further assistance, please contact the Regional Service Manager at your regional office.

**NAVISTAR, INC**