

# DAIMLER

Daimler Trucks North America  
Nasser Zamani  
Senior Manager  
Compliance and Regulatory Affairs

June 10, 2013

Nancy Lewis  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attention: Recall Management Division (NVS-215, Rm. W45-206)  
1200 New Jersey Avenue S.E.  
Washington D.C. 20590

**Re: Defect Information Report – Supplemental Report No. 4  
12V-010 and 11V-578, FL-620, FCCC Bus Chassis Side Marker/Directional  
Lights  
Owner Re-notification**

Ms. Lewis:

In accordance with Part 573.6(c)(10) of Title 49 of the Code of Federal Regulations, Daimler Trucks North America LLC herewith submits supplemental defect information and a representative copy of the document distributed to owners.

- (c)(3) Owners of 9, Non-school bus vehicles were re-notified May 23, 2013.
- (c)(3) Owners of 574, School bus vehicles were re-notified May 23, 2013.
- (c)(10) Copy of Communications sent to Owners is attached.

Please contact me if you have any questions.

Sincerely yours,



Nasser Zamani

Cc: Amy Martin, CAL-OSHA  
Enclosure

# Daimler Trucks North America LLC

Daimler Trucks North America LLC  
P.O. Box 4090  
Portland, OR 97208-4090  
800.547.0712 Phone  
503.745.9009 Fax

May 2013  
FL620AB  
NHTSA #11V-578 (School Buses)  
NHTSA #12-010 (Non-School Buses)  
REMINDER NOTICE

## Subject: FCCC Bus Chassis Side Marker/Directional Lights

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Freightliner Custom Chassis Corporation, has decided that a defect which relates to motor vehicle safety exists on specific Thomas Built Buses Saf-T-Liner C2 school buses built on Freightliner Custom Chassis B2 chassis and Freightliner Custom Chassis S2 shuttle bus chassis manufactured January 5, 2011, through July 26, 2011.

Inaccurate fault detection values in the bulkhead module software may cause the side marker/directional lights to stop functioning after a few minutes of vehicle operation. Lights will resume operation after the vehicle is shut down and restarted. Failure of the side marker/directional lights to illuminate will result in decreased visibility of the bus and/or intended direction of travel and may increase the possibility of a vehicle crash.

The bulkhead module software will be updated.

**This is a follow up to a previous communication. Our records indicate that your vehicle has not yet had this Recall performed. Please make arrangement to have this repair done as soon as possible. If it has been completed, please disregard this letter.**

Please contact an authorized Daimler Trucks North America dealer to arrange to have the recall performed and to ensure that parts are available at the dealership. To locate an authorized dealer, search online at [www.Daimler-TrucksNorthAmerica.com](http://www.Daimler-TrucksNorthAmerica.com). The Recall will take approximately an hour and will be performed at no charge to you.

You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving notification

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time Monday through Friday, e-mail address [DTNA.Warranty.Campaigns@Daimler.com](mailto:DTNA.Warranty.Campaigns@Daimler.com), or the Customer Assistance Center at (800) FTL-HELP after normal business hours. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure