



January 2012

SAFETY RECALL NOTICE – Second Notification - 2006~2011 Orion VII Hybrid Buses with Lithium Ion Energy Storage System (Li-Ion ESS)

National Highway Traffic Safety Administration: Reference # 11V523000

Daimler Buses North America (“DBNA”) has decided that a defect which relates to motor vehicle safety exists in certain 2006-2011 Orion VII hybrid electric buses containing Lithium Ion Energy Storage Systems (“Li-Ion ESS”). A copy of the initial notification sent to you by DBNA on November 14, 2011 is attached for your reference.

This notice is intended to provide additional detail regarding the remedy of the safety defect, which will be scheduled and performed at no charge by BAE Systems Controls Inc. (“BAE Systems”).

A description of the remedy to be applied is as follows:

Product	Issue	Proposed Improvements
Li-Ion Energy Storage System (Batteries)	Accumulation of debris and moisture can compromise the high-voltage isolation system	<ul style="list-style-type: none">• Add contactor and associated software

You will be contacted directly by BAE to schedule the remedy service for the affected vehicles in your fleet. This process will begin during the first quarter of 2012. Further information regarding the remedy will be supplied in the form of a service bulletin.

If you have any questions or concerns regarding the scheduling of the affected units in your fleet, please contact BAE Systems HybridDrive® Support at 1-800-576-3346 or at ps.hybridrivesupport@baesystems.com. As a reminder, it is important that the documented procedures for maintenance and care of the Li-Ion ESS are followed for prevention of any possible safety related incident.

If you no longer have the vehicle described in this letter, please help us to update our records by contacting DBNA using the contact information at the bottom of this letter. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you believe that DBNA has failed or is unable to remedy the defect in your vehicle, without charge and within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE, Washington, DC. 20590.
Or call the toll-free Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Thank you for your attention to this important safety matter.

Daimler Buses of North America

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