

*The Aluminum Trailer Company
401 South Williams St. P.O. Box 396
Nappanee, IN 46550, (877) 441-2440*

April 19, 2012

THIS IS YOUR SECOND NOTICE

«End_Customer_Name»

«End_Customer_Address»

RE: IMPORTANT CONSUMER SAFETY NOTICE

Dear Sir or Madam:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

The Aluminum Trailer Company ("ATC") has decided that a defect which relates to motor vehicle safety exists in certain ATC model car hauler trailers with extended hitches manufactured by ATC from *December 1, 2006 until September 16, 2011*

ATC has determined that the aluminum in the hitch on the trailer may weaken and possibly break, which could cause the trailer to become detached from your towing vehicle, becoming a safety risk and potentially causing property damage and personal injury. Safety of all past and present ATC trailers is our top priority.

You can inspect your trailer for possible deflection of the hitch and initial cracking of welds at the hitch and front cross member on the frame.

If you believe your trailer does not contain this defect or there are no visible signs of potential failure, please contact the Aluminum Trailer Company with this information.

Please be certain that the payload in your trailer does not exceed the recommended total as this will exacerbate the problem. This information can be found on the Vehicle Identification Sticker located on the hitch of your trailer.

Our records indicate that you purchased a model «Model» trailer; VIN «VIN»; from «Dealer» in «Purchase_Month» of «Purchase_Year». If you are still the current owner of the trailer, we need your help to make arrangements to inspect this trailer.

WHAT WE WILL DO

ATC will cause such defect or noncompliance to be remedied without charge to you by repair of the aluminum trailer hitch. The earliest date on which the defect or noncompliance can be remedied without charge is _12/1/2011[This is the earliest date on which we reasonably expect that service facilities will receive necessary parts and instructions]. To repair the trailer an additional aluminum plate will be welded to the underside hitch of the trailer.

WHAT YOU SHOULD DO

Please contact Tom Vanderputten at The Aluminum Trailer Company by mail, at P.O. Box 396 Nappanee, IN 46550, phone (877 441 2440) or electronic mail tomv@aluminumtrailer.com. We will then make arrangements to refer you to a local weld shop to make the required repairs. If any safety improvements are needed, we will make the necessary changes at no cost to you. We estimate the time reasonably necessary to perform the labor required to correct the defect or noncompliance is approximately _3 hrs_. Please ask the shop directly if you wish to know how much additional time will be needed to schedule and process your trailer.

After contacting the weld shop, if you take your trailer to the weld shop on the agreed service date and they do not remedy this condition on that date or within (3) days, we recommend you contact ATC customer service by calling __574 – 773 – 8360 __.

After contacting the ATC customer service number, if you still are not able to have the safety defect remedied without charge and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if you believe that ATC has failed or is unable to remedy the defect or noncompliance without charge.

We will furnish you a warranty number to use with all communications. If you have sold or traded your trailer, please let us know by completing the postage paid reply card and returning it to us.

We take great pride in the quality and safety of our products. Your participation in this process helps us achieve our goal of continuing to provide our customers with many more years of safe travel trailer use. We are sorry for this inconvenience; however we have taken this action in the interest of your safety and continued satisfaction with our products.

If you have any questions, please contact me. Thank you for your cooperation.

Sincerely,

Tom Vanderputten
Service and Warranty Manager