



## *Utilities*

### **IMPORTANT SAFETY RECALL**

January 29, 2014

Verzion Fleet Services  
4255 Patriot  
Grapevine, TX 76051

Dear TCP40 Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

#### REASON FOR RECALL

Terex Utilities has decided that a defect which relates to motor vehicle safety exists in certain TCP40 Aerial Devices mounted on trucks. It requires inspection of the Lower Control boom functions and modification to the wiring as described in the attached bulletin, SN 595. **If the lower control lever malfunctions, unintended movement of the boom resulting from actuation of other lower controls could result in the boom or bucket making contact with other objects, increasing the risk of injuries to the operator or others.**

#### WHAT TEREX UTILITIES WILL DO

TEREX Utilities will modify the wiring by installing repair kit Z-1204, as shown in the attached Bulletin for all affected units.

#### WHAT YOU SHOULD DO:

As soon as possible, call your local dealer to arrange a time to perform the repairs. In the meantime, until the repairs are made, follow the instruction in SN 595 to perform the daily control inspection as instructed in the Operators Manual. If your daily control inspection should ever indicate inadvertent movement, inform your dealer or contact Terex Utilities directly at the number below to have your vehicle immediately inspected and repaired.

If you take your unit to your dealer on the agreed service date and they do not remedy this condition on that date or within three (3) working days, we recommend you contact Terex Utilities Warranty Department by calling 1-605-884-3892 or email to [utilities.warranty@terex.com](mailto:utilities.warranty@terex.com) with the unit serial number.

After contacting your dealer and Terex Utilities Warranty Department, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. If you have leased this equipment to another person, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten days of your receipt of this notice.

Thank you for your immediate attention on this important matter,

Todd Williams  
Director of QA and Warranty

SN595

Terex Telelect, Inc. • 500 Oakwood Road • Watertown, SD 57201 USA  
(605) 882-4000 • Fax (605) 882-1842

Our records indicate the machine serial numbers listed below are involved in SN 595, and registered to you. If you are not the owner or the unit has been retired or sold please provide the information of the new owner to TEREX Utilities at [utilities.warranty@terex.com](mailto:utilities.warranty@terex.com) or fax to 1-605-882-5572.

model	Serial number
TCP40	2090238029
TCP40	2100842470



# TEREX

## Utilities

<b>SAFETY NOTICE</b>	<b>05-595-11</b>
----------------------	------------------

**DATE:** 5/27/11

**REVISED:**

**TO:** Owners, Users, Dealers, and Installers

**Models Affected:** TCP40 Cable placers

**SUBJECT:** TCP40 Lower Control Levers

---

---

### Issue:

TEREX Utilities has received a report of a malfunction in a Lower Control lever that results in unintended movement of that function when any other lower control functions were activated. This will only occur while operating lower controls. Upper control operation is not affected. **If the lower control lever malfunctions, unintended movement of the boom resulting from actuation of other lower controls could result in the boom or bucket making contact with other objects.**

### Action:

Schedule installation of Field Service Kit, Z-1204, at the next scheduled maintenance. Until the Field Service Kit is installed perform a control inspection daily as instructed in the Operators manual for both upper and lower controls before use and watch for any inadvertent movement. If movement is detected take the unit out of service immediately to replace control lever and install Z-1204. If you have any questions call TEREX Utilities, at 605-884-3892. Follow the installation instructions that accompany the kit then complete and return the completion form to TEREX Utilities for credit.

**Dealers and Installers:** This recall only applies to units built within the date range of January 2009 through November 2010 for the list of serial numbers provided. Other units have different control levers and are not affected.

Affected units, as shown on the attached list, will have Field Service Kit Z-1204 installed at no charge to the owner.

**Important:** Some of the involved units may be in rental fleets. Federal Law requires you to complete the recall service on these units before renting, or to inform the renters within 10 days of receipt of this bulletin.

**Note to Owners:** If the manufacturer or their dealer has failed or is unable to remedy the defect/noncompliance condition without charge or within a reasonable amount of time you can notify:

Administrator  
National Highway Traffic Safety Administration  
400 Seventh Street, SW  
Washington, DC 20590

Or call the toll-free DOT auto Safety Hotline at 1-888-327-4236