

TMS-NTC-12038  
February 22, 2012

Recall Management Division  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, DC 20590

Re: Toyota Safety Recalls 09V-332, 09V-388, 10V-023, 10V-345, 10V-499, 11V-304 and 11V-115 Dealer Notification Letter for Owner Follow-Up Notice

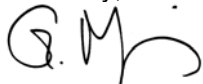
To whom it may concern,

Please find attached, for your records, representative copies of the Follow-Up Owner Notification on the following Toyota and Lexus vehicles:

NHTSA campaign ID	Toyota campaign No.	Vehicles Covered
09V-332	90G	2010 MY Corolla
09V-388	90L	2005 to Certain 2010 MY Tacoma, 2007 to Certain 2010 MY Tundra
10V-023	90L	2009 to Certain 2010 MY Corolla/Matrix
10V-345	A0H	2000-2004 Avalon
10V-499	A0M/ALG	2005-2006 Avalon, 2004-2006 MY Highlander, Certain 2006 GS300, IS250/350 and Certain 2004-2006 RX330
11V-304	B0G	2001-2003 MY Prius
11V-115	BLB	Certain 2006-Early 2007 GS300/350

If you have any questions regarding this matter, please contact me at (310) 468-3392.

Sincerely,



George Morino  
National Manager, Quality Compliance

Attachments:

- Lexus 10V-499 (ALG) Owner Notification
- Lexus 11V-115 (BLB) Owner Notification
- Toyota 09V-332 (90G) Owner Notification
- Toyota 09V-388 (90L) Owner Notification
- Toyota 10V-023 (90L) Owner Notification
- Toyota 10V-345 (A0H) Owner Notification
- Toyota 10V-499 (A0M) Owner Notification
- Toyota 11V-304 (B0G) Owner Notification



**Lexus Division**  
**Toyota Motor Sales, U.S.A., Inc.**  
 19001 South Western Avenue  
 P.O. Box 2991  
 Torrance, CA 90509-2991

**2006 through Early 2007 Model Year GS 300/350 AWD  
 Plastic Pad Embedded in the Floor Carpet  
 SAFETY RECALL FOLLOW-UP NOTICE  
 URGENT**

**Please make an appointment with your local Lexus Dealer to have this important remedy completed.**

[VIN]

Dear Lexus Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Lexus has decided that a defect, which relates to motor vehicle safety, exists in certain 2006 through early 2007 model year GS 300 and GS 350 All Wheel Drive (AWD) vehicles. Our records indicate that you own a vehicle that has not yet had this condition corrected.

**What is the condition?**

In 2006 through early 2007 model year GS 300 and GS 350 AWD vehicles, there is a possibility that the Plastic Pad embedded into the floor carpet may interfere with the operation of the accelerator pedal arm in the event that the floor carpet around the accelerator pedal is not properly installed. If this occurs, the accelerator pedal could temporarily become stuck in a partially depressed position rather than return to the idle position. An accelerator pedal temporarily stuck in a partially depressed position may increase the risk of a crash.

**What will Lexus do?**

Any authorized Lexus dealer will modify the shape of the Plastic Pad, which is embedded into the vehicle's floor carpet. This modification will be conducted at **NO CHARGE** to you.

**What should you do?**

***This is an important Safety Recall***

Please contact any Lexus dealer to make an appointment to have the remedy performed on your vehicle as soon as possible. The remedy will take approximately 30 minutes. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

**You do not need an owner letter to have this recall completed; however, to assist the dealer in confirming vehicle eligibility, we request that you present this notice at the time of your service appointment.**

If you would like to update your vehicle ownership or contact information, you may do so by registering at [www.lexus.com/ownersupdate](http://www.lexus.com/ownersupdate). You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

**What if you have other questions or concerns?**

***Your local Lexus dealer will be more than happy to answer any of your questions and set up an appointment to perform the repair.*** If you require further assistance, you may contact the **Lexus Customer Assistance Center** at 1-800-255-3987 Monday through Friday, 5:00 am to 6:00 pm, Saturday 7:00 am through 4:00 pm Pacific Time.

If you believe that the dealer or Lexus has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590, or call the toll free Auto Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconveniences this condition may have caused you.

Thank you for driving a Lexus.

Sincerely,

Lexus Division,  
 TOYOTA MOTOR SALES, U.S.A., INC.

Spanish translation on back side  
 Traducción en español en el reverso