

REMINDER
SAFETY RECALL NOTICE

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Starcraft Bus (Div of Forest River) has decided that certain model year 2008 through 2011 MFSAB school buses manufactured from October 20, 2008 through January 18, 2011, fail to conform to the joint strength requirements of Federal Motor Vehicle Safety Standard No. 221, "School Bus Body Joint Strength."

! I M P O R T A N T !

- Your Starcraft School Bus or Starcraft MFSAB is being recalled
- You should contact your nearest Starcraft Bus dealer to have your vehicle repaired

Why is a recall being conducted?

The noncompliance involves the interior and exterior aluminum body panels. The body panels may be missing a structural adhesive that was used during the testing of joint strength of those panels. In the event of a crash, serious injuries or death can occur as a result of the structural collapse of the school bus body panels.

What are we doing about the problem?

Starcraft Bus will work in conjunction with our dealerships to remedy your bus or buses free of charge. Starcraft Bus dealerships will be repairing buses on a first come, first served basis. Bus repairs may be completed in 4 to 6 hours of their start time.

What should you do?

Contact your nearest Starcraft Bus dealer and set up a time to have your vehicle repaired.

What if you no longer own this Starcraft vehicle?

Forward this recall notice immediately to the new owner of the Starcraft vehicle and send their contact information to Starcraft Bus and your nearest Starcraft Bus dealership.

Who should you contact if you have further questions or concerns?

Starcraft Bus
2367 Century Drive
Goshen, Indiana 46528
Phone: 800-348-7440

If you have already paid to have your Starcraft bus repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair of your interior and exterior aluminum panels. To learn more about what you need to do to obtain reimbursement, call our toll-free number 800-348-7440 to receive those instructions.

If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

Starcraft Bus