



MODEL
XF

DATE
03 JAN 2012

NUMBER
7-066USA

Service

ADMINISTRATION BULLETIN

Subject: Notification of Compliance Recall J025

Jaguar Land Rover North America LLC has informed the National Highway Transportation Safety Administration (NHTSA) of its intent to perform a voluntary Compliance Recall on certain 2012 model year Jaguar XF vehicles imported into the United States market. Information relating to the proposed Recall will be posted on the NHTSA website.

United States Federal regulations require that retailers must be advised of this Recall notification within three working days after government notification.

United States Federal law requires retailers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$6,000.00 per vehicle.

This Recall Service Bulletin serves as notification to all Jaguar retailers in the United States and Puerto Rico that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.

AFFECTED VEHICLES

A total of 51 2012 model year XFR vehicles within the VIN range S25571 – S36004 are affected in the USA and Puerto Rico. See the attached list of 26 unsold (as of 2 January 2012) affected vehicles.

DESCRIPTION OF DEFECT

A potential compliance concern has been identified with the certification label fitted to certain 2012MY Jaguar XF vehicles. A number of vehicles have been manufactured with the Certification Label Gross Vehicle Weight Rating (GVWR) stated in Kilograms and not Pounds.

AFFECT ON VEHICLE OPERATION

Where the certification label on the vehicle does not correspond with the GVWR for the vehicle, customers may unknowingly exceed the GVWR. Exceeding the GVWR of the vehicle can lead to loss of vehicle stability and increase the risk of a crash.

SERVICE PROGRAM

Jaguar retailers will be instructed to remove the existing certification label and replace with a certification label stating the correct GVWR in pounds. Replacement certification labels are expected to be supplied directly to retailers the week of 9 January 2012.

ACTION TO BE TAKEN

Retailers must use DDW to check for all affected vehicles within the VIN range that are in their control for 'J025' eligibility and refrain from releasing these vehicles for new or used vehicle sale until further instructions are provided.



NOTE: Retailers are advised that the use of vehicles within the affected VIN list as Sales Demonstrator or Service Loaner vehicles may be considered a violation of Federal legislation. Jaguar recommends against using affected vehicles for demonstrator or loaner purposes. Please consult your own legal counsel if you have questions in this regard.

A further communication will be sent detailing the necessary action required for vehicles in retailer inventory and those vehicles already in the hands of customers.

Thank you for your cooperation in this matter. Jaguar apologizes for any inconvenience this may cause.

CIRCULATE TO:	DEALER PRINCIPAL	✓	BUSINESS MANAGER		SALES CONSULTANT		SERVICE ADVISOR	✓	PARTS PROFESSIONAL		TECHNICIAN	
	GENERAL MANAGER	✓	SALES MANAGER	✓	SERVICE MANAGER	✓	PARTS MANAGER		SYSTEMS ADMIN		WARRANTY ADMIN	✓

VIN	RETAILER CODE / NAME
S32284	0078 Stevinson Imports, Inc.
S31621	0517 British Motor Car Distrs, Ltd.
S32280	0518 San Jose British Motors
S29770	5379 Jaguar Carlsbad
S28297	5387 Jaguar Orlando
S35236	5394 Jaguar Dallas
S36004	5398 Jaguar Greensboro
S31968	5461 Jaguar Sacramento
S28229	5528 Jaguar Houston North
S27796	5563 Jaguar Southwest Houston
S29932	5581 Jaguar Palm Beach
S33515	5639 Barrett Jaguar
S29390	5641 Warren Henry Jaguar
S32388	5662 Leith Jaguar
S29795	5691 Jaguar of Sarasota
S32964	5703 Galpin Jaguar
S32966	
S35985	5704 Jaguar of Puerto Rico
S29453	5709 Ray Catena Jaguar of Edison
S33290	5725 Manhattan Jaguar/NYC
S32905	5744 Jaguar Huntington
S27068	5758 Jaguar Mission Viejo
S33888	5763 Jaguar Ft. Myers
S32986	5766 Nalley Jaguar
S32800	5782 Hornburg Jaguar Santa Monica
S31510	5797 Jaguar Annapolis