



RECALL CAMPAIGN BULLETIN

Reference:

NTB11-094a

Date:

January 3, 2012

VOLUNTARY SAFETY RECALL CAMPAIGN 2011 370Z POWER WINDOW SWITCH

<p>This bulletin has been amended. The NHTSA # and the Owner Letter have been added. Please discard previous versions of this bulletin.</p>

CAMPAIGN ID #: P1247
NHTSA#: 11V-583
APPLIED VEHICLES: 2011 370Z (Z34)

Check Service COMM to confirm campaign eligibility.

INTRODUCTION

Nissan is conducting a Voluntary Safety Recall Campaign on certain Model Year 2011 370Z vehicles to replace the power window switch for both front doors. This service will be performed at no charge for parts or labor.

IDENTIFICATION NUMBER

Nissan has assigned identification number P1247 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

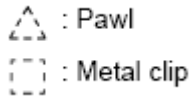
It is the dealer's responsibility to check Service Comm for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

SERVICE PROCEDURE

NOTE:

- The illustrations for this procedure are of the driver side, the passenger side is similar.
- Be careful not to scratch the door finishers.

1. Remove (snap loose) the power window switch with finisher from the door panel.



- Use a plastic trim tool.
- Start at the rear of the finisher.

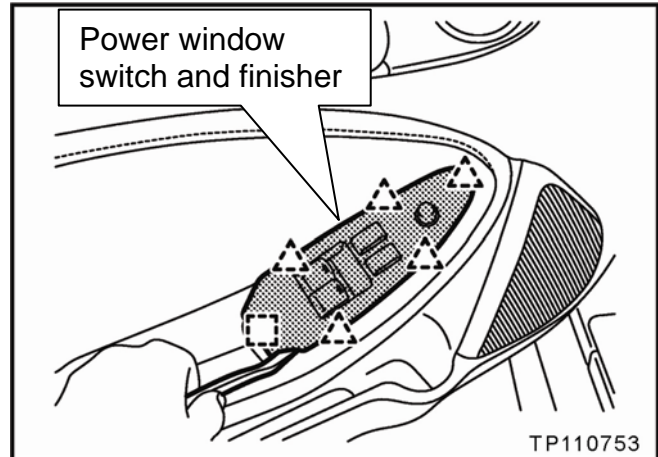


Figure 1

2. Disconnect the harness connectors.

- Mirror control – driver side only.
- Power window control.

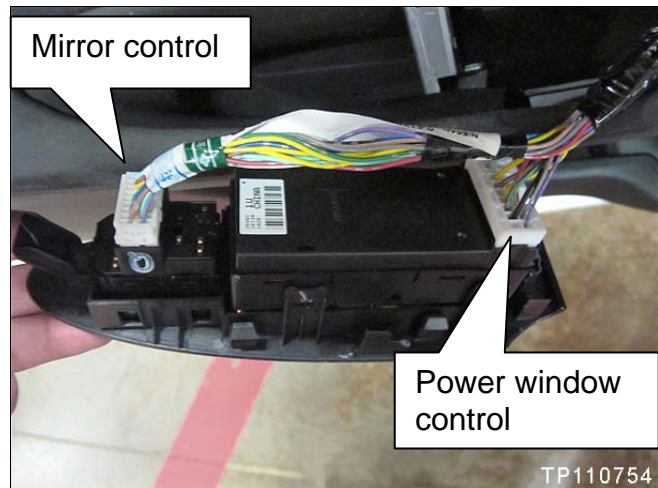


Figure 2

3. Remove the power window switch (1) from the finisher (2).

- Use a small flat blade screwdriver.
- Release the 4 pawls.

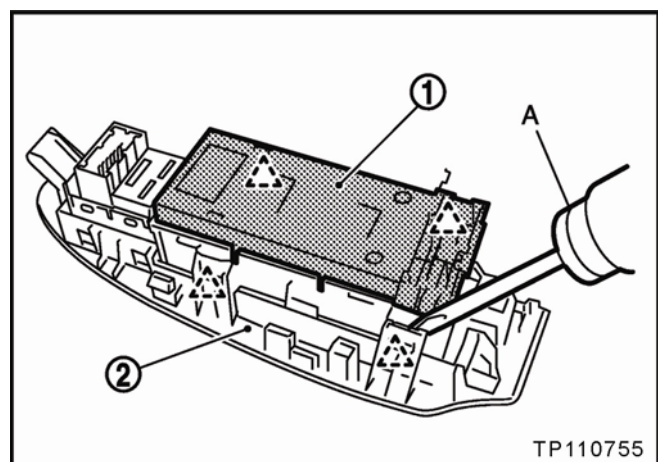
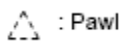


Figure 3

4. Install the new power window switch in reverse order.
 - Use the new switch listed in the Parts Information.
5. Repeat steps 1 through 4 for the opposite side.
6. Initialize each power window as follows:
 - a. Turn the ignition switch ON (keep the transmission in Park and the hand brake applied).
 - b. Close the door.
 - c. Operate the power window switch to fully open the window.
 - d. Pull UP and continue to pull UP on the power window switch to fully close the window.
 - e. Continue pulling the power window switch UP for 3 seconds after glass stops at fully closed position.
 - f. Check that auto-up function operates normally.
7. Check the Anti-Pinch function as follows:
 - a. Fully open the door window.
 - b. Hold a piece of wood in the window opening near the fully closed position.
 - c. Close the door window completely with the AUTO-UP function.
 - d. Check/confirm the glass lowers approximately 150 mm (5.9 in) after contacting the wood and then stops.

CAUTION: Do not check Anti Pinch function with hands or other body parts because they may be pinched.
8. Render the old power window switches unusable by breaking the electrical connectors.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QTY
Power Window Switch Kit (Driver side and passenger side)	B5401 – 1EA3C	1

CLAIMS INFORMATION

Submit a Campaign (CM) line claim using the following claims coding:

CAMPAIGN (CM) I.D #	DESCRIPTION	OP CODE	FRT
P1247	Replace Power Window Switch – Main and Sub	P12473	0.5 hrs.

OWNER LETTER

Dear Nissan 370Z Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect that relates to motor vehicle safety exists in some Model Year 2011 Nissan 370Z vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN shown below.

Reason for Recall

Certain specific Model Year 2011 370Z vehicles may have been equipped with an out-of-specification power window switch. This may cause the auto reverse feature to not work properly and could increase the risk of a pinch injury.

What Nissan Will Do

Your Nissan dealer will replace the power window switches with new ones, free of charge. This service may take up to an hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer.

If you have additional questions you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.

